

# ALABAMA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Newly eligible households received information on who to reach out to with questions. A public information campaign with press releases, customer service hotline, and website information through Department of Human Resources (DHR) and Alabama State Department of Education (ALSDE).**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**472,523**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**May 10, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**112,582**

DATE TO START ISSUING CHILD CARE BENEFITS:

**June 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**475,500**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**135,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$178,312,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$50,625,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** ALSDE provided DHR with free and reduced-price-eligible students during May 2021 including those who did not receive P-EBT.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** ALSDE provided DHR with a data file of newly eligible students (through submitted National School Lunch Program applications) in September 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** DHR identified children under the age of 6 through SNAP participation files and data matched with ALSDE's list to avoid duplicate issuances.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** DHR established a customer service plan with ALSDE to address discrepancies regarding addresses, student information, school enrollment, learning plan, etc.

**DATE TO START ISSUING BENEFITS:** September 10, 2021



# ALASKA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press release, social media, updated webpages,  
materials for LEAs to distribute to families.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**68,320**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**July 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**3,500**

DATE TO START ISSUING CHILD CARE BENEFITS:

**August 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**68,320**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**3,500**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$41,265,280**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$2,114,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**ISSUANCE:** Summer P-EBT benefits will be issued to students identified as eligible for benefits at the conclusion of school year 2020–2021.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** School districts will provide the Department of Education and Early Development (DEED) a list of applications received and approved in August.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** Those students that were issued benefits for the last month will be cross-checked

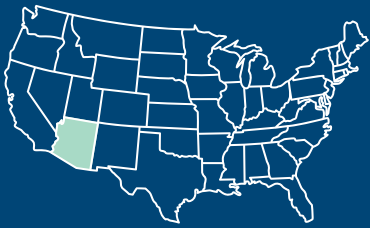
against our current SNAP caseload to identify newly eligible child care participants that meet the previously established criteria. Children must be SNAP- enrolled during the summer period. Children whose SNAP enrollment begins or ends during the summer period can receive the full summer benefit.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:**

Families will be able to contact the hotline to institute a dispute. The Department of Health and Social Services (DHSS) and the Division of Public Assistance (DPA) and DEED, and the Child Nutrition Programs (CNP) will share a daily communication log with family contact and issues for resolution. DHSS/DPA will provide the staff team at DEED/CNP with access to P-EBT online data for reference.

**DATE TO START ISSUING BENEFITS:** September 1, 2021



# ARIZONA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Head of household**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Bulletins to local school districts, meetings with local media, P-EBT informational landing page with FAQs, press and social media releases, partnering with community organizations for marketing, considering radio/TV spots.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**631,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**April 17, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**134,304**

DATE TO START ISSUING CHILD CARE BENEFITS:

**March 18, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**750,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**150,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$281,250,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$56,250,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

The Department of Economic Security (DES) will use its list of eligible children as of the last transmission from the Arizona Department of Education (ADE) as the basis. DES expects to receive the file in early July 2021.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

ADE will generate a new file based on the NSLP application submissions from

schools through August. These will be cross-referenced with previous issuances to remove duplicative records before payment in September/October.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

Arizona will take the 15 county designations for child care that will qualify and identify all child care children on SNAP in June for full summer benefits. Newly eligible will be included on an ongoing basis.

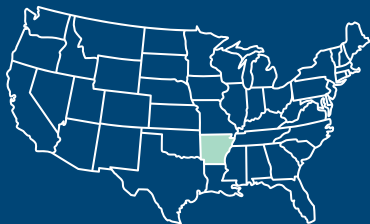
### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Arizona DES hotline will refer disputes to Client Liaison Unit or Level 2 P-EBT support team for remediation.

**DATE TO START ISSUING BENEFITS:** August 1, 2021



# ARKANSAS P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

xx

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Dedicated webpage with FAQs, digital bulletin boards, social media graphics, press conference and press release, media interviews, flyers, and collaboration with state legislators and school districts.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**277,731**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**July 7, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**47,227**

DATE TO START ISSUING CHILD CARE BENEFITS:

**June 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**278,065**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**47,227**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$104,274,375**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$17,710,125**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

P-EBT-eligible students are identified from school enrollment records as of May 31, 2021. These enrollment records include data elements required for eligibility determination and for P-EBT distribution. Children who graduated or stopped attending will not be included in the file from Arkansas Department of Education (ADE) to the Department of Human Services (DHS).

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

School districts, who approve

students newly eligible for free or reduced meals after May 31 and before July 30, 2021, will complete the approved data collection template and forward to DHS for processing.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

All SNAP children are eligible for the Summer Program because they all meet the income standards for the NSLP, and the state has adopted the simplified benefit for all “eligibles”. Children must also be enrolled in SNAP during the summer. Arkansas DHS

will scan for newly eligible children at the end of each summer month for the following month.

### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Conduent’s Customer Call Center will handle disputes called in.

**DATE TO START ISSUING BENEFITS:** July 21, 2021



# CALIFORNIA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Dedicated P-EBT website, advertisements, flyers, fact sheets, communication templates, and informational videos.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**4,000,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**August 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**1,000,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**June 21, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**4,000,045**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**1,000,062**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$1,500,016,875**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$375,023,250**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** California will use its “master list,” which is a full list of all school-age children who have been issued P-EBT benefits for any P-EBT benefit month between August 2020 and May 2021. California will then identify children who were enrolled in school as of the last month of the school year (May 2021) as eligible for summer P-EBT benefits.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** On October 1, 2021, the California Department of Education (CDE) will pull information from California Longitudinal Pupil Achievement Data System

(CALPADS) to identify children determined newly eligible for free or reduced-price school meals between June 1, 2021, and August 15, 2021.

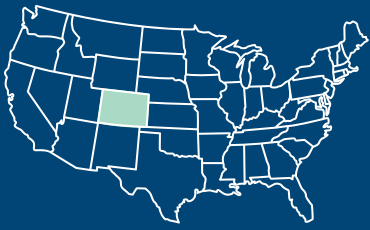
**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** California will use its list of young children issued P-EBT benefits for the month of May 2021, as well as young children who received SNAP benefits and would have received P-EBT in the last month of the school year, but didn’t because the child’s residence was not in a county where a school was closed or operating with reduced attendance or hours in that month. California will then add young children whose SNAP enrollment begins

or ends during the covered summer period to this list. In October, the California Department of Social Services will pull information from the Statewide Automated Welfare System to identify children newly eligible for SNAP between June 1, 2021, and August 31, 2021.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** Teir II P-EBT issues can be elevated to the state.

**DATE TO START ISSUING BENEFITS:** December 1, 2021



# COLORADO P-EBT REPORT

## School Year 2020–2021

### WHO CARDS WERE ISSUED TO:

**SNAP Head of Household for Child Care/SNAP Under 6 benefits; students eligible through school enrollment data were sent a new P-EBT card in the student's name.**

### COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Dedicated website, social media promotion, press releases, statewide messaging campaign, including partner newsletter and school communications, as well as flyers, mailers, and text messaging.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**365,044**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**Late May 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**95,699**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**August 31, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**400,416**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**77,180**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$150,156,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$28,942,500**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

The Colorado Department of Education (CDE) will compare student data from the May 31 P-EBT collection to CDE's existing End-of-Year (EOY) data collection to verify that free and reduced-price (F/RP) eligible students remained enrolled in an National School Lunch Program (NSLP) school during the last month of the school year before issuing Summer P-EBT benefits. CDE held an additional data collection in August 2021 and September 2021 to identify students newly eligible for FRPL between the May data collection and June 30, 2021, then for reports of students newly eligible for FRPL after July 1, 2021, respectively. CDE then used all four collections (April, May, August, September), compared against the existing end of year data, to verify NSLP enrollment in the last month of the school year.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

CDE is instructing districts to only submit data in the August collection for students who submitted a F/RP application by the last day of classes and had those applications processed by June 30, 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

The Colorado Department of Human Services (CDHS) will identify all children under 6 (as of October 1, 2020) through its SNAP eligibility system. CDHS will pull each child's SNAP activity for June, July, and/or August to determine eligibility for Summer P-EBT benefits.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

If a parent/guardian disputes their child's eligibility for P-EBT or the amount of the child's PEBT benefit, the P-EBT Call Center will be able to research the child's case through a limited view portal into Colorado Benefits Management System and the data repository. For a child who was not included on the school's list of eligible children where the parent/guardian believe the child should have been included (e.g. because the child is enrolled in SNAP or F/RP meals), the P-EBT Call Center will establish a process for regular communication with the relevant school district for the school district to investigate the concern and take appropriate next steps.

**DATE TO START ISSUING BENEFITS:** December 2021



# CONNECTICUT P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**SNAP/Temporary Assistance to Needy Families (TANF)/Medicaid Children — head of household, non-recipients — P-EBT child.**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Social media campaign, press release, governor's office announcement, emails, and flyers to schools and "advocate community".**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**275,455**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**April 10, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**54,600**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**July 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**284,400**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**34,800**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$107,480,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$13,056,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

The Department of Social Services (DSS) will receive three lists from the Connecticut State Department of Education (CSDE) of all students eligible to receive free and reduced-price school meals derived from its Public School Information System statewide database. The first two lists will contain students directly certified for free or reduced-price school meals broken down between SNAP/TANF and Medicaid, while the third list will contain all other eligible students.

### SUMMARY OF HOW THE STATE IDENTIFIED

**NEWLY ELIGIBLE STUDENTS:** DSS will receive an additional list from CSDE that will contain the

students determined eligible for free or reduced-price school meals through income eligibility applications submitted prior to the end of the summer.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

all children 0–5 identified in our ImpaCT eligibility system who are part of an active SNAP household for the months of June–August will receive P-EBT summer benefits following the state's current issuance model.

### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** For non-DSS households, or any other issues that cannot easily be resolved, procedures are in place for Benefit Center staff to pass the relevant information via direct email to the DSS SNAP Policy Unit for review and response. In instances where DSS is unable to locate a child in their records, DSS will contact CSDE for assistance before the family will be referred to their respective school districts where issues of eligibility can be more easily determined.

**DATE TO START ISSUING BENEFITS:** September 25, 2021



# DELAWARE P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Statewide media statement, updated website.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**116,908**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**March 29, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**17,032**

DATE TO START ISSUING CHILD CARE BENEFITS:

**May 3, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**97,792**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**14,246**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$36,676,772**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$5,342,250**

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

Delaware will receive student information from the school districts. Schools will submit their final attendance records for the school year in June and July, any schools that have children eligible for free and reduced meals but may have attended school full-time and did not receive P-EBT previously.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

Any application received and approved after the end of the school year, and on or before September 3, 2021, the end of the covered summer period, will qualify for Summer 2021 P-EBT.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

Delaware will identify SNAP children who received P-EBT child care benefits through the June monthly benefit issuance data. In the beginning of July, a report will be run to identify all SNAP children under 6 who received or were determined newly eligible for P-EBT in June. A second report will be run for July and August to identify the newly eligible child under 6 Summer P-EBT children.

### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Delaware has an established customer service number (hotline) to resolve all inquiries, disputes, and discrepancies that are reported. The state also works closely with the Department of Education (DOE) when issues involve eligibility issues. Disputes over amount of benefits can be addressed with schools, and the schools will have an opportunity to correct previous monthly issuances at next monthly issuance cycle.

**DATE TO START ISSUING BENEFITS:** July 31, 2021





# DISTRICT OF COLUMBIA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

xx

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Social media announcements, printed flyers at meal distribution and free grocery sites, utilizing COVID-19 response websites to disseminate information.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**73,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**April 1, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**12,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**April 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**73,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**12,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$27,375,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$4,500,000**

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

The District will identify school children who were eligible for free or reduced-price school meals under the National School Lunch Program and School Breakfast Program in school year (SY) 20–21 by simply reviewing the last month of available student data and deeming all schools as operating in virtual status, rather than filtering out students attending a school in hybrid status. The District did not have any schools that became ineligible due to a full re-opening during the school year.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

The Student Information System (SIS) is updated at the beginning of the school year and will contain newly approved free and reduced-price meal (FARM) applications submitted over the summer. A strict deadline will be communicated with Local Education Agency (LEA) leaders so they have an understanding

that free and reduced-price meal applications must be approved and updated in the SIS before September 10, 2021, and parents must have applied before August 30, 2021 (the first day of the new SY) to enable the Department of Human Services (DHS) to issue P-EBT benefits to students who became eligible over the summer. In this way, the District will be able to issue Summer P-EBT benefits to all newly eligible students before the end of September.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

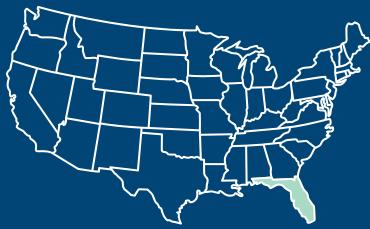
The District will identify all SNAP-enrolled children who received P-EBT child care benefits in the last month of the school year by retaining lists of children under 6, a part of SNAP households, and those issued benefits for June of 2021, then matching the list against current SNAP participants. At the end of the summer period, the District will run an additional eligibility data match to capture SNAP families with children under

the age of 6 on July 1, 2021, who became eligible during the summer period—that is July 1, 2021, through August 29, 2021. The District will issue the summer benefit to those families during the month of September.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** All calls will be noted in the P-EBT database and any necessary actions will be escalated to the tier two case analysis team. The tier two analysis team will have access to more types of data from the Office of State Superintendent of Education (OSSE) and DHS and will not be speaking to customers, so they will be expected to focus solely on case resolutions.

**DATE TO START ISSUING BENEFITS:** August 25, 2021



# FLORIDA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Social media and the Department of Children and Families (DCF) postings and notification of community partners.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**1,239,355**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**April 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**609,459**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**April 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**2,191,308**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**602,248**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$821,740,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$225,843,000**

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

The Department of Education (DOE) will collect data from each school district (including charter schools) and private schools that participate in the NSLP, with demographic information for each student eligible to receive free or reduced-price meals in the last month for school year (SY) 2020–2021.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

To identify newly eligible school-aged children for the summer period, any school-aged children eligible through direct certification or who submitted an application for NSLP prior to the start of SY 2021–2022 and determined eligible for free or reduced-price meals will be eligible for Summer P-EBT benefits.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

DCF is responsible for issuing SNAP benefits and will identify children in the eligibility system that are under age 6 and a SNAP recipient during the summer period. As an administrative simplification, P-EBT benefits for the full covered summer period will be issued to children who are eligible for SNAP during the covered summer period.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Florida will deploy a web portal to allow individuals

who believe they should have received benefits to register their concern. Individuals will also be able to register these concerns via a call center if they are unable to access the web portal. Requests will be transmitted to DOE, who will provide the information to local schools/school districts to resolve benefit eligibility issues. Once verification of school status has been made by the school/school district or eligibility is determined by DCF, schools/school districts will be asked to submit supplemental lists of eligible students. Supplemental issuance will be processed through the same process as original issuance.

**DATE TO START ISSUING BENEFITS:** November 15, 2021



# GEORGIA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**P-EBT focused webpage, social media and print media updates,  
collaboration with community partners and advocacy groups.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**856,460**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**July 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**257,921**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**June 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**856,460**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**257,921**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$321,172,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$96,720,375**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The state of Georgia will use data collected from the Georgia Department of Education (GaDOE) about enrollment and eligibility for National School Lunch Program and School Breakfast Program to determine all eligible children. The state's data processor, Georgia State University, will compare all eligible children against those who did not receive P-EBT during the last month of the year.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The state's school districts accept applications for free and reduced-priced meals throughout the summer, either through online forms or paper forms. District coordinators will process the applications when they return for school year 2021–22.

The district coordinators will transfer those data directly to the Division of Family and Children Services (DFCS) to be processed.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** The state will use monthly SNAP files to determine children 0–5 who are or are not eligible to receive P-EBT during the last month of the school year. For all children eligible for P-EBT during the last month of the year, they will have summer P-EBT payments in December 2021, to help with smoothing of total issuance amounts across the P-EBT program. The state will continue to provide monthly SNAP file updates to its data partner, Georgia State University, to cover children who are newly eligible.

The state will issue one monthly summer benefit to these children for the full summer period.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** If families reach out to DFCS to resolve issues related to a dispute about eligibility or amounts of benefits from SY 2019–2020, DFCS will work with GaDOE as a data provider to determine if benefits should be issued to those families. If eligible, DFCS will receive approval from Food Nutrition Service to issue the benefit and work with its EBT team to issue retroactive benefits to families.

**DATE TO START ISSUING BENEFITS:** October 6, 2021



# HAWAII P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, under the name of the oldest child)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Postings on the Department of Human Services (DHS) and Hawaii Department of Education (HIDOE) websites, social media, robocalls, press releases, notification of community partners, and possible governor's announcement.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**97,988**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**Mid-April 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**24,700**

DATE TO START ISSUING CHILD CARE BENEFITS:

**May 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**97,988**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**24,700**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$42,918,744**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$10,818,600**

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

HIDOE will instruct schools to provide a list of all students eligible for free or reduced-price meals. This list will be developed using the school year 20–21 list of free and reduced-price eligible students as its base. This list will consist of all eligible students, even those that were not eligible for P-EBT during the regular school year because they had returned to in-person instruction.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

Those students whose applications are submitted by August 2 and later approved for free or reduced-price meals will be eligible for retrospective Summer 2021 P-EBT

benefits. Those benefits will not be paid until September at the earliest.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

DHS will continue to create a monthly extract of active SNAP cases that have a household member under the age of 6 years of age and will capture the case information. This monthly extract will be used to verify a child's SNAP eligibility status during the summer period to ensure that the child is a SNAP recipient at any point during the summer period to receive the full summer month benefit. This file will contain both children that continue to receive SNAP, as well as those that are newly eligible.

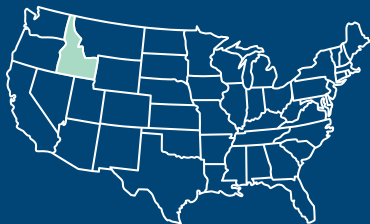
### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Individuals can reach out directly to the DHS-contracted call center for disputes of their benefit amount or eligibility for P-EBT benefits. These disputes will be tracked through a tracking application (Service Now) and will be made accessible to DHS for review and further investigation if required. DHS will then coordinate with HIDOE to arrive to a conclusion regarding the issue causing the dispute.

**DATE TO START ISSUING BENEFITS:** July 7, 2021



# IDAHO P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press release, social media, updated webpages, and collaboration with community partners and nonprofit groups.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**126,153**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**July 1, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**N/A**

DATE TO START ISSUING CHILD CARE BENEFITS:

**N/A**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**95,869**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**0**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$35,950,875**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$0**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** School data uploads

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** Direct certification or application

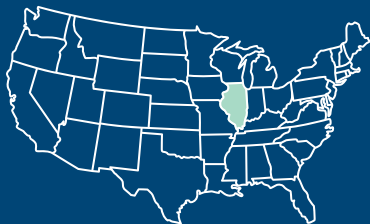
**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** N/A

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:**

The Idaho State Department of Education contracted services providing assistance and support to school families.

**DATE TO START ISSUING BENEFITS:** Fall 2021



# ILLINOIS P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Written press releases and news announcements, social media, and website posts.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**999,682**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**March 8, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**336,395**

DATE TO START ISSUING CHILD CARE BENEFITS:

**June 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**1,188,369**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**336,395**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$445,638,375**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$126,148,125**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Illinois will look at student enrollment in the month of May/June 2021 at eligible schools. Additionally we will look at any child that was outplaced by an National School Lunch Program home school into a nonprofit-serving school. For any child that is enrolled, we will then review for “free/reduced meal” eligibility, which is either a low-income indicator or enrollment in a Community Eligibility Provision school.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The school year 20–21 information will remain editable in the Illinois State Board of Education Student Information System (SIS) until July 31, 2021. Schools that have staff onsite through the summer will be able to update free/reduced-price lunch (FRL)

status for students throughout the summer. Schools that do not have staff on sight will have time, prior to the closure of SIS, once staff are back onsite to review applications that were received prior to July 31, 2021, and update FRL status for the prior school year.

### SUMMARY OF HOW STATE COLLECTED NAMES

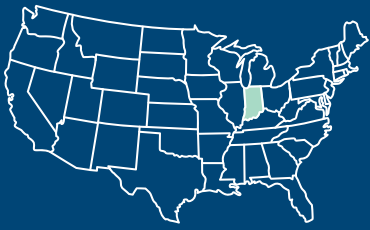
**FOR CHILDREN UNDER 6:** The state will utilize an Structured Query Language query to identify children that were eligible based on the following criteria, which does not include residence; child is under 6 years of age as of October 1, 2020; child was eligible for SNAP benefits for at least one month in May 2021 through July 2021; child has not already received Summer P-EBT through the school Summer P-EBT issuance process.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Illinois will utilize the established designated P-EBT email box for inquiries regarding P-EBT. Illinois will either stand up a designated 800 number or add an option to the existing help desk to route customers that have questions or concerns about their P-EBT benefits. At the Illinois Department of Human Services, 28–33 staff from both regional office and central office will be reassigned to work P-EBT inquiries and corrections.

**DATE TO START ISSUING BENEFITS:** August 11, 2021



# INDIANA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Statewide media statement, updated website.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**606,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**February 28, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**120,550**

DATE TO START ISSUING CHILD CARE BENEFITS:

**March 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**606,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**120,550**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$227,250,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$45,206,250**

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

Schools will be requested to submit their list of students eligible for National School Lunch Program during the month of May 2021. This reporting will be completed via the already established portal used in previous P-EBT issuances.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

The Department of Education (DOE) has determined that new free/reduced applications will be accepted over the summer but will not be processed until after the start of the new school year. Thus, Summer P-EBT for this population would be issued retroactively. The deadline for applications to be accepted and issued a summer P-EBT benefit would be

August 12. This is based on DOE average date of return to school for the school year 2021–2022.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

The state has completed a data extract from our eligibility system to identify those children under age 6 receiving SNAP benefits as of May 2021. The entirety of this population is deemed as enrolled in a covered child care facility. As an administrative simplification, we are issuing P-EBT benefits for the full covered summer period to children whose SNAP enrollment begins or ends during the covered summer period.

### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

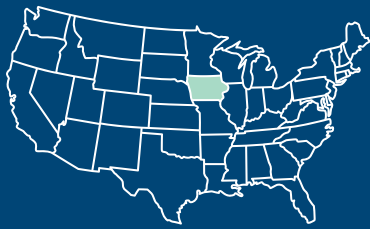
See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

The DOE database allows for help desk tickets to be submitted by schools. For those schools who have questions concerning overall P-EBT eligibility requirements, a ticket can be submitted that will in turn be sent to SNAP policy for clarification. Individual student eligibility and number of days is determined by each school through their submission, and thus, there would have to be problem-solving on the school side. Should there be a missed student(s) identified, this can be remedied in a future P-EBT issuance.

**DATE TO START ISSUING BENEFITS:** June 15, 2021





# IOWA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**The Department of Education (DOE) and the Department of Human Services (DHS) press releases, social media and website posts.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**205,171**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**May 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**53,261**

DATE TO START ISSUING CHILD CARE BENEFITS:

**July 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**231,627**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**52,028**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$86,860,125**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$19,510,500**

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

As outlined in the 2020–2021 school year P-EBT plan approved for Iowa, the DOE will provide DHS with a list of students who were eligible for school P-EBT in May of 2021 (May will be used as the last month of the school year for Summer P-EBT purposes). DOE will also provide DHS with a list of all children who were eligible for National School Lunch Program (NSLP) in May 2021 but did not have any eligible days for P-EBT because they attended school in-person. DHS will use the two lists and de-duplicate the names to avoid duplication of benefits.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

DOE will notify DHS of any children who are newly eligible for NSLP during the

summer benefit period. Any applications received during the covered summer period that cannot be processed during the summer due to staff shortages, building being closed, etc., will be processed when school staff return to the building, and the payments will be made retroactively for any children newly eligible for NSLP.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

Iowa DHS will get data from Iowa's state eligibility system to identify children under the age of 6 who received SNAP benefits in May 2021. Children who become eligible or ineligible for SNAP during the covered summer period will receive the full summer P-EBT benefit amount of \$375. Children under the age of 6 who become newly eligible for

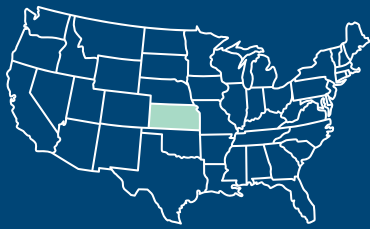
Summer P-EBT effective during the covered summer period, which ends August 13, 2021, will receive their Summer P-EBT benefits between September 11–20.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The state will have an email box established for taking such inquiries. Disputes over amount of benefits can be addressed with schools, and the schools will have an opportunity to correct previous quarter issuances at next quarterly issuance cycle.

**DATE TO START ISSUING BENEFITS:** August 11, 2021





# KANSAS P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Posting on the Department of Children and Families (DCF) website, social media campaign, and press releases.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**224,870**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**May 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**30,274**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**220,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**31,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$82,500,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$11,625,000**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** Kansas will use the list of students that were eligible for free or reduced-price meals during the last month (May) of the school year (SY) 20–21 to ensure all eligible students are captured.

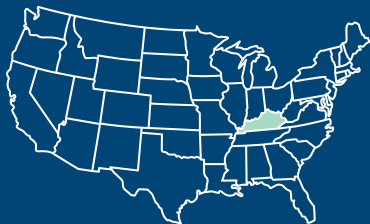
**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** If a household wants to apply for Summer P-EBT, the LEA will refer the household to Kansas State Department of Education (KSDE). KSDE has an electronic Kansas free and reduced-price application that the household will use to apply, and if determined to be eligible will be added to the list for DCF and given a unique identifier to apply through the DCF Parent Portal.

**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** The state has already identified SNAP-enrolled children because they were issued P-EBT for the 2020–2021 school year; these issuance records will be used to identify these children. Kansas will issue Summer P-EBT benefits to all children that received child care P-EBT benefits during the school year 20–21. The state will issue Summer P-EBT benefits to newly eligible SNAP households that were eligible for at least one month during the summer period of June, July, and August. DCF will identify these children by using SNAP data in Kansas Eligibility Enforcement System.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** Individuals can reach out directly to Department for Children and Families to dispute their benefit amount or eligibility amount for P-EBT benefits. DCF staff and customer service are equipped to answer P-EBT questions and do appropriate case research to assist in resolving any disputes or errors regarding P-EBT benefits. The household may be asked to provide additional information if DCF is unable to determine if there was an issuance error (for example, documentation of school status from the student's school, verification of address of the student). Once any necessary information is provided and reviewed, DCF will contact the household to inform them of the final determination.

**DATE TO START ISSUING BENEFITS:** September 20, 2021



# KENTUCKY P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Head of household—SNAP recipients; student name (non-SNAP).**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Website and social media posts, press releases, flyers.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**600,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**March 15, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**40,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**June 1, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**580,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**40,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$217,500,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$15,000,000**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** To identify eligible school children, Kentucky will use data provided by the Kentucky Department of Education (KDE) and private school administrators. DCBS will instruct KDE and private schools to provide a list of all students that were both eligible for free or reduced-price meals and enrolled during the last month (May) of the SY 20-21 but did not receive due to attending in-person classes.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The Department for Community Based Services (DCBS) will instruct Kentucky Department of Education (KDE) and private schools to provide a list of all students that were determined eligible for free or reduced-price meals during the covered summer period (June–August). Households wishing to apply

for National School Lunch Program (NSLP) must submit an application by August 6, 2021. KDE will process all NSLP applications received on or before August 6, 2021, and provide this list at the end of the summer period. Benefits will be issued to all newly eligible students during the summer months in September 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES

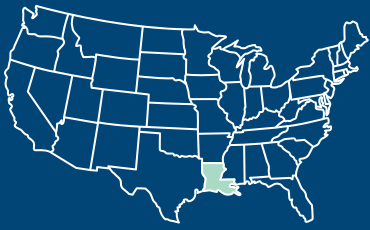
**FOR CHILDREN UNDER 6:** Kentucky will identify all children less than 6 years of age that are part of a household that received SNAP during the benefit period of June 1–August 6 that have not already received P-EBT for the covered summer period. Children that have not received benefits already will be integrated with the school children issuances in September, including children that began receiving SNAP over the covered summer period.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The Customer Assistance Line will continue to serve as front-line customer support. To aid field staff in assisting callers, DCBS has added a P-EBT inquiry screen within the eligibility system to allow field staff to specifically investigate a child's P-EBT eligibility, benefit amount, and card issuance status. Additionally, a specific Microsoft Teams group has been created to assist field staff with issues when they cannot easily be resolved. A dedicated team will monitor this group and problem-solve issues utilizing the records provided by the school districts.

**DATE TO START ISSUING BENEFITS:** July 20, 2021



# LOUISIANA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, each child gets their own card)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Interactive online portal, mass text and phone messages, flyers and/or push cards, social media campaign, media announcements.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**290,156**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**May 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**103,972**

DATE TO START ISSUING CHILD CARE BENEFITS:

**October 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**699,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**104,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$262,125,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$39,000,000**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** To identify and confirm eligibility for students, the department of Child & Family Services (DCFS) will use data provided by the individual school districts. DCFS will instruct school districts to upload a list of students enrolled in May 2021 who are eligible for summer P-EBT based on the eligibility requirements provided by DCFS.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** Since Louisiana is issuing benefits on the child level on a monthly basis, it will not be an issue to certify a child for P-EBT for summer months only. The deadline to file for free/reduced meals and still be eligible for summer P-EBT is July 30, 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR CHILDREN UNDER 6:** Louisiana has identified all SNAP households with children ages 5 and under. We have identified that a school in every parish was operating with either all or some students attending virtually in each month of the school year. Reports will be run to identify all children in active SNAP households for June and July.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

DCFS will utilize a customer portal and our Customer Service Call Center to field calls related to P-EBT. When necessary DCFS works with the appropriate school food director to validate information that is disputed by the client. Once validated, DCFS works with the contractor, Deloitte, to correct and/or issue corrected benefits; this is on a case-by-case basis.

**DATE TO START ISSUING BENEFITS:** August 1, 2021



# MAINE P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household if already receiving SNAP benefits;  
 eligible child if a new card is created.**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Collaboration with community partners, updated websites, press release.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**72,694**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**xx**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**31,130**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**April 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**70,196**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**36,192**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$26,323,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$13,572,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Maine will issue P- EBT benefits to all school-aged children on the master list we create from free and reduced lunch (FaRL) eligibility data provided by the Department of Education (DOE). Only children enrolled in the final month of school will be eligible for Summer P-EBT benefits.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The DOE will allow applications for FaRL received from July 1 through and August 31, 2021, to determine eligibility for both Summer P-EBT and the 2021–2022 school year FaRL. Although it is preferable to issue benefits during the summer

it will be more accurate and include more children to issue September 27 and 28 with the rest of the eligible children. This will allow all eligible children to participate. Applications received after August 31 will not be used to determine eligibility for Summer P-EBT.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

Maine will issue the full \$375 Summer P-EBT benefit to all children ages 0–5 in a SNAP household with an open case and who has a monthly benefit that is more than \$0 in June, July, or August. Children must be SNAP-enrolled during the summer period to receive P-EBT child care benefits during the summer.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The Office for Family Independence’s call queue staff will handle P-EBT inquiries. There will be a final issuance no later than September 29, 2021, to correct any omissions.

**DATE TO START ISSUING BENEFITS:** September 27, 2021



# MARYLAND P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household if already receiving SNAP benefits;  
eligible child if a new card is created.**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**P-EBT webpage, flyers, mass email, outreach material shared with schools,  
and collaboration with advocate groups.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**450,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**May 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**80,000**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**May 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**465,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**87,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$174,375,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$32,625,000**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The Maryland Department of Human Services (MD DHS) developed a system for issuing P-EBT benefits to eligible recipients. The system maintains records of current and past P-EBT recipients. School children who are eligible for free or reduced-price school meals under the NSLP and SBP in school year (SY) 20–21 that did not receive P-EBT benefits in the last month of the school year because they attended school in-person and benefitted from a free or reduced-price meal service at school will be added to Summer P-EBT benefits files.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** The LSSs will follow their normal NSLP application processes and submit data

to Maryland State Department of Education of newly eligible children during the summer of 2021. Data will be shared with MD DHS for retroactive P-EBT benefit processing after the start of the new school year.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** As of June 15, 2021, the last day of SY 20–21, all SNAP-enrolled children were eligible for P-EBT because they lived in the area of a school that was closed or operating at reduced capacity as result of the COVID-19 pandemic. MD DHS will perform monthly analyses of SNAP administrative records to identify children who are part of a SNAP household who are newly eligible for P-EBT child care benefits during the covered summer period.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Maryland has granted access to the EPPIC System (the eligibility system in Maryland) to select agents who will handle P-EBT calls. The agents have been trained and will receive refresher training on a wide range of customer inquiries including but not limited to benefit amount, eligibility process, perceived case errors, and P-EBT card replacement.

**DATE TO START ISSUING BENEFITS:** August 1, 2021



# MASSACHUSETTS P-EBT REPORT

## School Year 2020–2021

### WHO CARDS WERE ISSUED TO:

Head of household if already receiving SNAP benefits; Eligible child if a new card is created. A card is only issued in a child's name if they do not receive the Department of Transitional Assistance (DTA) benefits.

### COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Promotion through websites and social media, press releases, email communications with schools through the state's Department of Education, robocalls, texts, and flyers.

### NUMBER OF SCHOOL-AGE CHILDREN SERVED:

524,707

### DATE TO START ISSUING SCHOOL-AGE BENEFITS:

December 2020

### NUMBER OF CHILDREN IN CHILD CARE SERVED:

96,329

### DATE TO START ISSUING CHILD CARE BENEFITS:

March 25, 2021

## Summer 2021

### STANDARD BENEFIT (Y/N):

Yes

### NUMBER OF SCHOOL-AGE CHILDREN SERVED:

547,149

### NUMBER OF CHILDREN IN CHILD CARE SERVED:

97,341

### TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

\$249,412,500

### TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

\$33,240,750

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**ISSUANCE:** The state will use its “master list,” which is a cumulation of all children who have been paid P-EBT at any point, with the exclusion of graduates and any kids who left the state. Any child who remains on the “master list” will be issued Summer P-EBT benefits. The state will request schools submit files with any newly eligible children no later than July 10.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The state will continue with its regular monthly file transmission schedule. For example, schools will submit files of any new children who applied for National School Lunch Program in July by August 10.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** The state's approved P-EBT plan deems all child care centers statewide to have reduced hours and attendance; therefore, all children 0–5 identified in our BEACON system (the eligibility system in Massachusetts) who are part of an active SNAP household will continue to receive P-EBT through the summer months following the state's current issuance model.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Department of Transitional Assistance (DTA) line will continue to serve as front-line customer support. To aid field staff in assisting callers, DTA has added a P-EBT page into its BEACON eligibility system to allow field staff to specifically investigate a child's P-EBT eligibility, benefit amount and card issuance status. Additionally, a specific email/inbox was created internally at DTA where field staff may forward issues when they cannot easily be resolved. A dedicated team will monitor this inbox and problem solve issues utilizing the records provided by the school districts.

**DATE TO START ISSUING BENEFITS:** July 1, 2021



# MICHIGAN P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household if already receiving SNAP benefits;  
eligible child if a new card is created.**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Press release, updated websites, information-sharing  
with community partners and nonprofits.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**810,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**Mid-March 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**153,000**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**800,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**170,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$300,000,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$63,750,000**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR  
ISSUANCE:** Free reduced-price meal applications

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY  
ELIGIBLE STUDENTS:**

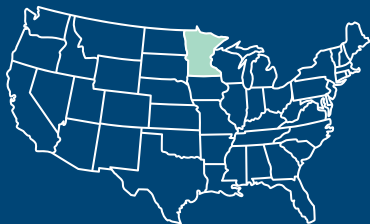
**SUMMARY OF HOW STATE COLLECTED NAMES FOR  
CHILDREN UNDER 6:**

**SUMMARY OF COMMUNICATIONS AND OUTREACH  
PLAN FOR SUMMER 2021:** See School Year  
Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The  
Michigan Department of Health & Human Services  
(MDHHS) will allow for a reconsideration process and  
MDHHS will operate a P-EBT call center.

**DATE TO START ISSUING BENEFITS:**





# MINNESOTA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Social media and website posts, press release, and collaboration with partner organizations and school associations.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**385,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**Mid-March 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**100,000**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**Mid-May 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**No. \$430**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**299,217**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**100,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$128,663,310**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$44,300,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

Students in the portal as of end of school year and those that were enrolled in an eligible school the last month of the school year will automatically be eligible for summer benefits.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

Schools were instructed to collect and timestamp applications for educational benefits. Any approved application received between July 1, 2021–September 3, 2021 (the summer months) were made eligible for the \$430 summer 2021 benefit. These newly eligible student records can continue to be submitted to the Minnesota Department of Education (MDE) through the end of the 3.0 program.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

SNAP-enrolled 5 and younger children who received a P-EBT benefit in May/June. Issuance records from the 5 and younger issuance will be used to identify these children. In September, the state will extract a list of students who became eligible during the summer period, June (after the data for the initial issuance was extracted), July, and August, and issue the summer benefit to these children in September.

### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

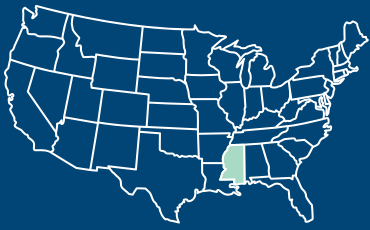
See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

When concerns are brought to the hotline regarding a data dispute, the following options will be deployed: After review of eligibility data and reports through the MDE portal, (A) a connection to specialized MDE P-EBT data specialists will occur to notify and address data discrepancy patterns in the data collected from schools, and/or (B) a connection will be made to the appropriate school P-EBT parent liaison to resolve data discrepancies if the issue is due to a collection of data at the school level, and/or (C) in some cases a benefit adjustment will be made or a determination to maintain the original benefit issuance will occur.

**DATE TO START ISSUING BENEFITS:** Mid-July 2021





# MISSISSIPPI P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**NSLP-eligible children**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Social media campaign, press release, and website outreach.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**184,955**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**November 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**N/A**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**N/A**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**328,502**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**N/A**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$123,188,250**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$0**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The dataset from the Mississippi Department of Education (MDE) contains all children eligible for the National School Lunch Program (NSLP). P-EBT benefits in the school year are based on the prominent learning mode, which could change from month to month.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** At the request of MDE, each Mississippi School Food Authority will use their

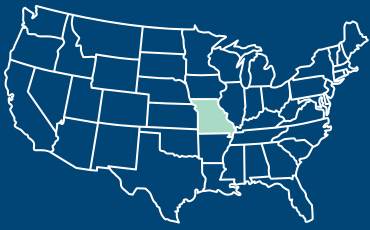
standard NSLP applications for Summer P-EBT benefits and provide information for children who became eligible based on applications received during the summer before schools began their school year.

**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** N/A

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The Mississippi Department of Human Services (MDHS) will partner with Conduent to provide a call center for households with P-EBT questions. Conduent, through MDHS and MDE, will handle all disputes and any issuance errors, with assistance from local school districts or private schools, if needed.

**DATE TO START ISSUING BENEFITS:** October 2021



# MISSOURI P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household (school-age)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Website and social media outreach, press release, engagement with schools and community stakeholders.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**118,485**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**July 10, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**150,028**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**July 9, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**288,988**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**150,028**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$108,370,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$56,260,500**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**ISSUANCE:** Missouri Department of Social Services (DSS) will work with the Department of Elementary and Secondary Education (DESE) to obtain a list of children who were on active school roles in May 2021. Schools who haven't already done so will be requested to submit their list of students eligible for National School Lunch Program during the month of May 2021.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** DSS\DESE has determined that new free/reduced applications for this population

will be accepted over the summer but will not be processed until after the start of the new school year.

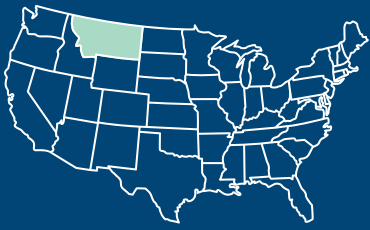
### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** The state will complete a data extract from our integrated eligibility system to identify those children under age 6 and under receiving SNAP benefits during the months of June, July, and August.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** If the benefits are disputed for any reason, the P-EBT staff will research the concerns. Each case/concern will be handled individually. If determined that the original P-EBT benefits were issued incorrectly or were denied, the staff member will ensure that the child receives the correct amount of P-EBT benefits.

**DATE TO START ISSUING BENEFITS:** August 27, 2021



# MONTANA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, under the name of the oldest child)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Collaboration with Montana Food Bank Network, notices to households.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**22,548**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**April 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**14,500**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**75,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**22,548**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$28,125,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$8,455,500**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**ISSUANCE:** Montana will use its “master list,” which is an cumulation of all children who have received P-EBT data that has been received from our Office of Public Instruction or directly from school districts on who is eligible for free and reduced lunches.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** Montana is requesting schools to submit files with any newly eligible children no later than July 26, 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** Montana will utilize its CHIMES (the eligibility system in Montana) to identify all children ages 0–5 who were eligible for SNAP in one or more of the following months: June and July. Any child eligible for SNAP and who are enrolled in the NSLP-participating school at the end of school year 2020–2021 will be issued Summer P-EBT benefits.

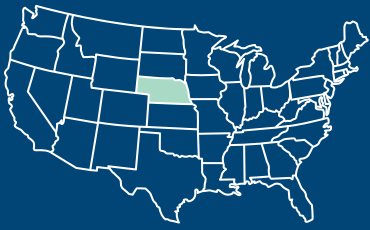
### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Montana will have a phone line and email address set up to address any issuance errors. There will be designated staff to research the questions and take appropriate action as needed, based on the client request. We will track the disputes on a spreadsheet to ensure that whatever caused the issuance error is corrected for the next issuance.

**DATE TO START ISSUING BENEFITS:** August 9, 2021



# NEBRASKA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**xx**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Social media and website posts, press releases, emails to families,  
and possibly text messages.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**68,780**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**April 15, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**22,159**

DATE TO START ISSUING CHILD CARE BENEFITS:

**June 24, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**109,502**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**31,518**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$47,000,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$11,819,250**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** The Nebraska Department of Education (NDE) will work with each school district to provide a file with their eligible students for the last month of the school year. The portal used by the schools to submit data for the school year has been modified to accept summer data submissions. NDE will provide communication to school districts with instructions on how and when to submit data.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** Nebraska anticipates applications will be accepted but not processed until August. Once applications are processed, the data

for newly eligible students will be provided to NDE through the secure portal.

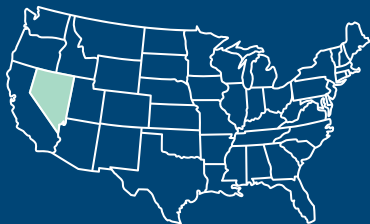
**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** Nebraska will use the SNAP eligibility system, NFOCUS, to determine newly eligible SNAP-enrolled children during our application period of May 31–August 13.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** Any disputes of eligibility or issuance errors will

be addressed, as they become known. Clients will have multiple avenues to report grievances. Both NDE and the Nebraska Department of Health and Human Services will work with families to ensure understanding of the program and that accurate benefits are issued. NDE will work to ensure all families are treated with dignity and respect while working to resolve all disputes and issuance errors. NDE will have the ability to issue corrections to benefit amounts either at the time of the next regularly scheduled issuance or create a separate issuance as needed.

**DATE TO START ISSUING BENEFITS:** September 8, 2021



# NEVADA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Head of household or whoever enrolled child in school**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Updated website and social media, press release,  
and emails and flyers through school districts.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**332,028**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**October 2020–June 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**63,113**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**337,871**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**58,634**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$126,701,625**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$21,987,750**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The data provided by the Nevada Department of Education (NDE) and the Nevada Department of Agriculture (NDA) was validated on August 25, 2021. The National School Lunch Program (NSLP) data received from NDE includes students who graduated at the end of school year (SY) 2020/21, Community Eligibility Provision and Provision schools, direct certification students, foster, migrant, and homeless students. NDA provided reports on the monthly mode of learning for all 640 NSLP school sites.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The state of Nevada received the NSLP validated data on August 25, 2021. The data included newly eligible students for the covered summer period.

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR CHILDREN UNDER 6:** The Division of Welfare and Supportive Services (DWSS) will utilize the data from the SY 2020/21 P-EBT issuance for the last month of the school year and compare that data with the child-care-age children who received SNAP in the last month of the school year and would have received P-EBT in the last month, but didn't because the school closest to the child's residence was not closed or operating under a hybrid mode of learning.

### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Nevada intends to contract with a third party P-EBT call center. Individuals can reach out directly to the P-EBT Call Center to dispute their benefit amount or eligibility for P-EBT benefits. These disputes will be tracked on a tracking sheet and provided to 17 designated P-EBT staff and/or the EBT coordinator for investigation. The disputing household may be asked to provide additional verification if staff are not able to determine if there was an issuance error. Once any necessary documentation is provided and reviewed, staff will reach out to the household to inform them of the final determination.

**DATE TO START ISSUING BENEFITS:** December 14, 2021



# NEW HAMPSHIRE P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Updated the Department of Health and Human Services (DHHS) website, press release, flyer shared with community organizations, letters to parents.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**35,377**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**June 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**7,830**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**45,323**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**9,674**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$16,996,125**

TOTAL ESTIMATED CHILDCARE BENEFIT ISSUANCE FOR SUMMER:

**\$3,627,750**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

New Hampshire will use the same data file to identify all children who were eligible for free or reduced-price school meals under the National School Lunch Program and School Breakfast Program in school year (SY) 20–21 but did not receive a P-EBT benefit in the last month of the school year by confirming a P-EBT benefit was issued for any other month of the school year.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

State of New Hampshire and DHHS will send each FSD an email containing a link to New Hampshire Electronic Application System for

a simple form to complete. The data from both the food service director and beginning of year file will be merged and benefits will be auto-issued. There is no online application process needed to receive Summer P-EBT.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

New SNAP households with children in child care age 0–6 will be identified through a query in New HEIGHTS (New Hampshire's eligibility system) and auto-issued P-EBT benefits. Existing SNAP households that add an eligible child during the July 1 through August 31 summer period will be auto-issued benefits.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The FSS will primarily work the P-EBT information line with support as needed from administrative staff. These staff will be using New HEIGHTS and Edge to answer incoming calls regarding incorrect benefit amounts, benefit denials, and to provide general information.

**DATE TO START ISSUING BENEFITS:** October 1, 2021



# NEW JERSEY P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press release, social media, robocalls, text messages**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**552,469**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**July 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**253,611**

DATE TO START ISSUING CHILD CARE BENEFITS:

**July 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**477,130**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**213,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$178,923,750**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$79,875,000**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** School Food Authorities (SFAs) will submit a master list of all children eligible for free or reduced-price school meals under the National School Lunch Program and School Breakfast Program in school year (SY) 2020–2021 (including those who attended school in-person) to the state's P-EBT online submission portal.

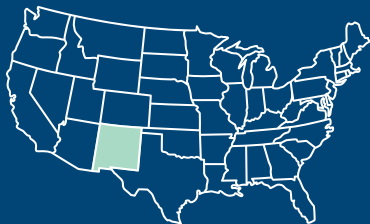
**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** SFAs will continue to submit a list to the online portal throughout the summer months for any children determined newly eligible for free or reduced-price school meals.

**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** The Division of Family Development (DFD) will identify eligible children by querying its eligibility system records ongoing on a monthly basis for all children under the age of 6 in a SNAP household for the prior month. DFD will run the same process in the following month. By following this monthly caseload query process, DFD will be able to identify SNAP-enrolled children who did not receive P-EBT child care benefits in the last month of the school year and newly eligible children in a SNAP household.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** If P-EBT participants are in need of further support not addressed through the FAQs such as to resolve disputes or issuance errors, they may complete an online inquiry form that is transmitted to a dedicated P-EBT email address staffed by DFD.

**DATE TO START ISSUING BENEFITS:** July 20, 2021



# NEW MEXICO P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, under the name of the oldest child)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Website and social media posts, press releases, collaboration with advocacy groups.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**246,547**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**February 28, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**100,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**366,547**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**100,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$99,955,125**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$37,500,000**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The New Mexico Public Education Department (NMPED) has reporting period that is called the End of Year (EOY) Snapshot where all districts or schools report their data as of the last day of school. In this reporting period the districts and schools report all free and reduced students that qualify as of the last reporting date of the year. This is inclusive of all applications submitted new by the school or district until the last day of school.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The School Food Authorities' will submit a student file to the PED of the students that were certified free and reduced prior to the end of summer.

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR CHILDREN UNDER 6:** The state utilizes data provided by the NMPED as well as data provided by the New Mexico Early Childhood Education and Care Department and compares to the children's SNAP eligibility to determine the child's eligibility for the childcare P-EBT benefit. To ensure that all children under age 6 receive the childcare P-EBT benefit that are eligible, the state will determine total SNAP population of children under age 6 that became eligible for SNAP at any time during the summer period; if they are under age 6 and added any time during the months of June, July, or August 2021, they will receive the childcare P-EBT benefit

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

The P-EBT manager along with managers from the Policy and Program Development Bureau work in collaboration to resolve disputes and/or issuance errors. When necessary the New Mexico Human Services Department works with appropriate school food director to validate information that is disputed by the client.

**DATE TO START ISSUING BENEFITS:** August 1, 2021





# NEW YORK P-EBT REPORT

## School Year 2020–2021

### WHO CARDS WERE ISSUED TO:

For non-SNAP and New York State (NYS) Medicaid households, P-EBT cards are issued in the eligible child's name. For SNAP households, benefits are issued to their household's EBT card. Eligible children who are currently enrolled in Medicaid, and successfully accessed and redeemed their P-EBT food benefits for the 2019–20 school year on a NYS Medicaid card, receive their P-EBT food benefits for the 2020–21 school year on the same card.

### COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Press release, social media posts, collaboration with community partners, and school districts to disseminate information.

### NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**2,500,000**

### DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**June 2021**

### NUMBER OF CHILDREN IN CHILD CARE SERVED:

**236,000**

### DATE TO START ISSUING CHILD CARE BENEFITS:

**July 2022**

## Summer 2021

### STANDARD BENEFIT (Y/N):

**Yes**

### NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**2,500,000**

### NUMBER OF CHILDREN IN CHILD CARE SERVED:

**236,000**

### TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$937,500,000**

### TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$88,500,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**ISSUANCE:** The P-EBT payment files from the 2020–2021 school year will serve as the basis for identifying all school-aged children eligible for the summer P-EBT benefits. Only children eligible for free/reduced-price meals and enrolled in school during the last month of their school's 2020–21 school year are eligible for the summer P-EBT benefit.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** A final transfer of data from the Regional Information Centers occurred in September 2021 containing the students determined eligible for free

or reduced-price school meals through income eligibility applications submitted prior to the end of the summer.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

All children aged 5 and under who received SNAP are presumed to have been affected by the decimation of child care availability. All children aged 5 and under, who received SNAP for the month of June 2021, will be presumed eligible for the summer P-EBT benefit.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

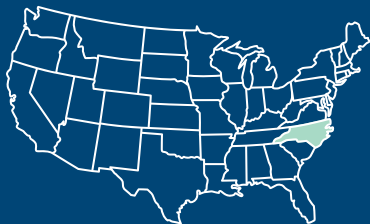
**PLAN FOR SUMMER 2021:** Press release, social media

posts, collaboration with community partners, and school districts to disseminate information.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Non-Community Eligibility Provision schools and school districts will be responsible for certifying students as eligible for participation in the National School Lunch Program (NSLP), and for resolving disputes of eligibility for P-EBT benefits that are contingent on either the determination of NSLP eligibility or the number of days for which a student's in-person attendance at school was reduced.

**DATE TO START ISSUING BENEFITS:** May 2022



# NORTH CAROLINA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Either parent/guardian or child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Website updates, social media posts, press releases, robocalls and texts**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**899,748**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**February 2020**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**194,205**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**1,012,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**200,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$379,500,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$75,000,000**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** To identify eligible school children, North Carolina will use data provided by the Public School Units (PSU) and non-PSUs directly. The Department of Public Instruction (DPI) will instruct PSUs and non-PSUs to provide them with a list of all students that were both eligible for free or reduced-price meals and enrolled during the last month (May) of the school year (SY) 20-21 but did not receive due to attending in-person classes.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** North Carolina will use data provided by the PSUs and non-PSUs directly. DPI will instruct PSUs and non-PSUs to provide them with a list of all students that were determined eligible for free or reduced-price meals during the 90-day covered summer

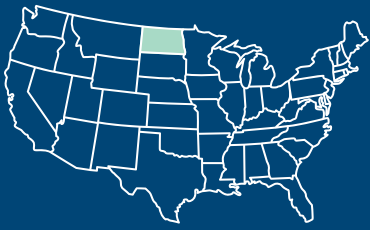
period. Households wishing to apply for NSLP must submit an application by August 31, 2021. DPI will process all NSLP 5 applications received up to August 31, 2021.

**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** North Carolina will identify all children less than 6 years of age that are part of a household that received North Carolina Food and Nutrition Services (NCFNS) during the benefit months of June, July, and August. This list will be matched with the list of children that have already received P-EBT for the covered summer period.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** e-holds regardless of primary language, lack of permanent address or access to technology. North Carolina Department of Health and Human Services' (NC DHHS) EBT Call Center Line will continue to serve as front-line customer support. To aid field staff in assisting callers, staff has access to EBTedge to allow field staff to specifically investigate a child's P-EBT eligibility, benefit amount, and card issuance status. Additionally, a specific email/inbox exists internally at NC DHHS where counties and state field staff may forward issues when they cannot easily be resolved.

**DATE TO START ISSUING BENEFITS:** July 20, 2021



# NORTH DAKOTA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

xx

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Website and social media posts, press releases, robocalls, and texts.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**31,435**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**May 5, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

xx

DATE TO START ISSUING CHILD CARE BENEFITS:

xx

## Summer 2021

STANDARD BENEFIT (Y/N):

xx

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

xx

NUMBER OF CHILDREN IN CHILD CARE SERVED:

xx

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

xx

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

xx

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** xx

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** xx

**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** xx

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** xx

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** xx

**DATE TO START ISSUING BENEFITS:** xx



# OHIO P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Flyers, social media, and website posts.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**600,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**January 29, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**202,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**873,057**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**220,310**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$327,396,375**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$82,616,250**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Ohio Department of Education (ODE) will provide Management Council with a file of all participating schools and school districts in the NSLP, including Community Eligibility Provision or Provision 2 status for buildings and districts, as well as any newly qualified or participating schools or school districts. Management Council will coordinate all activities with ODE and the Ohio Department of Job and Family Services (ODJFS), including file transfers, data collections, verification of National School Lunch Program (NSLP) participating schools, and data transfers. Management Council will securely deliver to ODJFS data files via secure file transfer. Then ODJFS will transfer the data file to the EBT vendor for card and benefit issuance.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** Schools will be directed to collect NSLP applications throughout the summer

until July 31, 2021. The applications will have to be processed and eligibility determined with the data submitted to 5 Management Council between August 9–September 9, 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES

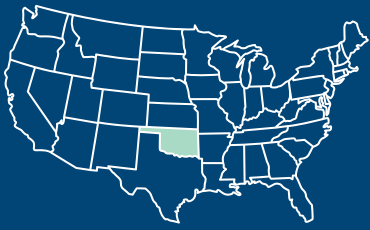
**FOR CHILDREN UNDER 6:** ODJFS will create a file that includes the entire population of SNAP children under the age of 6 and send the file to Management Council. Management Council will then compare the SNAP children to its list of students eligible for summer P-EBT based on NSLP eligibility. Children who are not on the NSLP school student list will be included on a file sent to the EBT vendor for summer P-EBT benefits to be added to their current SNAP account. In mid-September, children under the age of 6 who became eligible for SNAP, between June 1–July 31, 2021, will be sent to Management Council and compared to their list of NSLP eligible students.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

The Management Council is best situated to research benefit issues and make contact with the schools; therefore, it will be responsible for handling all of the phone support for schools and parents regarding P-EBT benefits, including benefit disputes and issuance errors. The Management Council will provide, host, and manage the Service Desk software that will track each customer contact and student query being handled by the Management Council Service Desk. The Management Council will provide JFS and ODE service desk reports reflecting activity and performance.

**DATE TO START ISSUING BENEFITS:** June 17, 2021



# OKLAHOMA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

xx

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press and social media release, letter to households.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**425,732**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**August 1, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**82,862**

DATE TO START ISSUING CHILD CARE BENEFITS:

xx

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**382,941**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**0**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$131,250,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$0**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** Oklahoma Department of Human Services (DHS) will issue benefits based upon the May 2021 eligible child file as provided by the State Department of Education (SDE). FNS has made the simplified assumption that graduating seniors will be eligible to receive Summer P-EBT, and therefore, will be included in the benefit.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** DHS will ask SDE to report children that were enrolled during the 20–21 school year that became newly eligible for the National School Lunch Program over the summer.

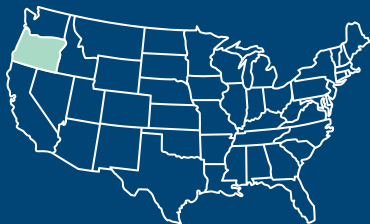
**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** Oklahoma will use the child care data file for May 2021 to issue Summer P-EBT benefits. All children in that data file under the age of 6 will be included in the Summer P-EBT benefit issuance, even if they resided in a county where no children were eligible for P-EBT benefits in May 2021, the last month of the school year.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:**

Eligibility questions as well as the benefit amounts (based on the number of virtual instruction days per month) will be addressed by the local school districts. Card issuance and benefits transmission issues will be handled by DHS. There will be an email box set up for schools to contact DHS if they are showing that they have the correct data for a child entered into reduced-price and that the benefits were not issued. Said email box will be monitored by the DHS SNAP unit at state office.

**DATE TO START ISSUING BENEFITS:** January 2022



# OREGON P-EBT REPORT

## School Year 2020–2021

### WHO CARDS WERE ISSUED TO:

Cards were issued to each P-EBT eligible child unless the child was on an active SNAP case when the program implemented. P-EBT benefits were issued to the card of the head of household on the SNAP case when linked to active SNAP.

### COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Print and media communications, social media, collaboration with community partners, Oregon Department of Education (ODE) and the Oregon Department of Human Services (ODHS) websites, school-parent communications.

### NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**334,070**

### DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**July 2021**

### NUMBER OF CHILDREN IN CHILD CARE SERVED:

**87,960**

### DATE TO START ISSUING CHILD CARE BENEFITS:

**July 2021**

## Summer 2021

### STANDARD BENEFIT (Y/N):

**No, \$389**

### NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**334,070**

### NUMBER OF CHILDREN IN CHILD CARE SERVED:

**87,960**

### TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$129,953,230**

### TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$34,216,440**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Oregon utilized the biannual student Accountability Details Medium (ADM) report as the primary source for student enrollment statewide. The date of collection for the file provided via secure file transfer was June 25, 2021. The ADM file reported the district and school the child was enrolled in as well as other required household information. The information was validated and uploaded into an integrated eligibility solution that maintained student eligibility at a school level. Due to the connection between the state eligibility and P-EBT databases direct certification eligibility for matched children was able to happen on a daily basis, accurately conferring eligibility for P-EBT.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** Oregon identified newly eligible children in multiple ways. Direct certification from

Temporary Assistance for Needy Families (cash) or SNAP was automated as a monthly batch that would indicate the child as newly eligible due to conferred eligibility. School points of contact could update free and reduced meals eligibility for enrolled students or add new students through a secure portal into the database that maintains P-EBT eligibility. The Summer P-EBT plan period was additionally supported through an online application.

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR CHILDREN UNDER 6:** Oregon leveraged the interconnectivity between systems to automate a monthly batch which reviewed SNAP cases for eligible children under 6.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** Oregon created public communications distributed through local media, community

partners, social media and school districts, which included information on the Summer Pandemic EBT program as well as how a family could apply using the Summer P-EBT application. Information was updated to both the ODHS and ODE websites as well as community partner websites. An informational hotline operated through 211info (503-945-6481) assisted families with general questions and provided case escalations directly to ODHS.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

ODHS provided case support through a dedicated P-EBT email box (EBTschooleals@dhsosha.state.or.us) and responded directly to families who were escalated from the 211info P-EBT hotline. ODHS worked closely with ODE and school districts to resolve P-EBT eligibility for students.

**DATE TO START ISSUING BENEFITS:** September 30, 2021



# PENNSYLVANIA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, each child gets their own card)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press release, social media, and webinar for school administrators.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**928,046**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**April 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**223,905**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**992,850**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**225,561**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$372,318,750**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$84,585,375**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Pennsylvania will use the same input list referenced in sub-bullet point “a” to identify all children listed as free or reduced that were still enrolled at some point in May 2021.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** A new data collection of children who were enrolled during the 2020–2021 school year and became eligible for free or reduced-priced meals after the school submitted its final data collection file for the 2020–2021 school year. P-EBT will be completed during the first three weeks of September with a submission due date of September 24, 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** Pennsylvania retains the list of eligible children pulled from its Data Warehouse for P-EBT. Pennsylvania will use this list to identify any eligible children, age 5 and younger, that were still an eligible member in a SNAP case during May 2021. In September, Pennsylvania will pull a new list of children, age 5 and younger, that were eligible for SNAP benefits during June, July, or August 2021.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

The Department of Human Services (DHS) will utilize a contact center comprised of DHS staff that will triage all voicemails received. The contact center will respond to basic inquiries. Anything they are unable to address will be entered into a WebEOC database launched by the Pennsylvania Emergency Management Agency in response to the original P-EBT issuances for the 2019–20 school year. DHS staff will be responsible for reviewing, resolving, and responding to all inquiries in the WebEOC database. Intermediate Unit 16 will research inquiries that arise and will contact schools as necessary to resolve questions related to submitted data.

**DATE TO START ISSUING BENEFITS:** September 13, 2021



# RHODE ISLAND P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

xx

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Website and social media posts, press releases, possible governor's announcement, and notification of community partners.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED: **37,296**

DATE TO START ISSUING SCHOOL-AGE BENEFITS: **January 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED: **14,205**

DATE TO START ISSUING CHILD CARE BENEFITS:

xx

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**106,116**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**14,205**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$39,793,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$5,326,875**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Leveraging its existing data share agreement with RI Department of Education (RIDE). RIDE will provide Rhode Island Department of Human Services (RIDHS) a file that includes all students eligible for free or reduced-priced meals through the National School Lunch Program.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** Schools will collect and process new applications through August 27 and report to Rhode Island Department of Education.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** The state will identify eligible children by utilizing the data available within RIDHS's eligibility system. A query will identify all children under 6 years of age who were active on SNAP in the month of June 2021 and received P-EBT child care benefits.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

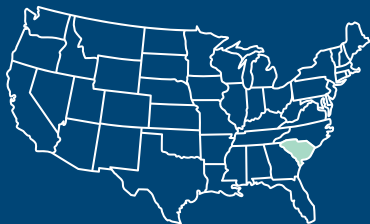
**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Individuals can reach out directly to the DHS call center or the United Way 2-1-1 line in order to dispute their benefit amount or eligibility for P-EBT benefits. These disputes will be tracked on a tracking sheet and will be provided to DHS field staff or the EBT coordinator for investigation. The household may be asked to provide additional verification if DHS is unable to determine if there was an issuance error.

**DATE TO START ISSUING BENEFITS:** July 15, 2021





# SOUTH CAROLINA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

xx

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Website and social media posts, press releases, robocalls, and texts.

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

481,099

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

April 16, 2021

NUMBER OF CHILDREN IN CHILD CARE SERVED:

117,400

DATE TO START ISSUING CHILD CARE BENEFITS:

xx

## Summer 2021

STANDARD BENEFIT (Y/N):

Yes

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

433,229

NUMBER OF CHILDREN IN CHILD CARE SERVED:

117,368

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

\$162,460,875

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

\$44,013,000

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The South Carolina Department of Education (SCDE) will utilize PowerSchool to determine who is eligible. The data will be submitted to the Department of Social Services (DSS).

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** All new applications will be reported to PowerSchool at the start of the 2021–2022 school year.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

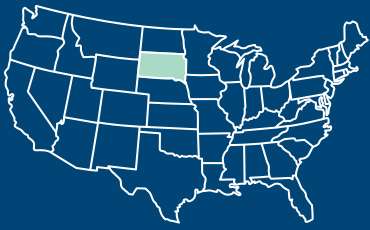
**CHILDREN UNDER 6:** South Carolina will identify all SNAP-enrolled children age 0–5, by utilizing both the state's Client History Information Program (SNAP eligibility system) and the P-EBT Benefits Portal to ensure all qualified non-school-aged children receive Summer P-EBT regardless of school learning mode. South Carolina will utilize the state's SNAP eligibility system, Client History Information Profile, to identify newly eligible children participating in a SNAP household during the covered summer period.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** All eligibility issues, questions and concerns, to include but not limited to the number of days a student is eligible per month, will be handled by student's school district with oversight provided by SCDE.

**DATE TO START ISSUING BENEFITS:** August 1, 2021



# SOUTH DAKOTA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Statewide media release and updated website with FAQs and contact information.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**25,488**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**Late July or early August 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**20,480**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**58,500**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**20,480**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$21,937,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$7,680,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The South Dakota Department of Education (DOE) provided a file to the South Dakota Department of Social Services (DSS) with the students who met the qualifications of the school year 20- 21 P-EBT program for each month of the school year based on the instructional method being utilized throughout the school year.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** The DOE will direct district staff to process all free and reduced-price applications received since school ended for the 20/21 school year. Our direction to the districts will be to enter the

applicable data for all students found eligible for F/R lunch into our statewide Student Information System.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

The SD Department of Social Services will utilize our information technology staff to identify all SNAP-eligible children who received P-EBT benefits for child care in the month of May 2021, and remained enrolled during some part of the covered summer period, through the eligibility and benefit files stored for childcare P-EBT.

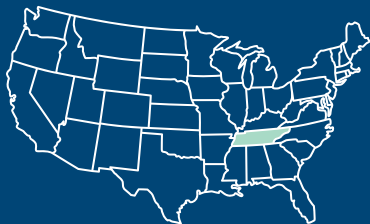
### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

DSS will have a specific email inbox and toll-free phone number for P-EBT inquiries. The inbox and phone will be monitored by experienced staff. DSS is committing several experienced staff, on a rotating basis, to assist with and research complex cases. DSS is committed to thoroughly researching P-EBT cases to ensure benefits reach eligible children.

**DATE TO START ISSUING BENEFITS:** September 15, 2021



# TENNESSEE P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, each child gets their own card)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Website and social media posts, press releases, robocalls, and texts.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**765,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**February 20, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**137,694**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**765,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**137,694**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$286,875,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$51,635,250**

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The Tennessee Department of Education (TDOE) will request that school districts provide all children that were enrolled and eligible for free or reduced benefits during their last month of the 2020–21 academic school year, including hybrid learners, virtual learners, and in-person learners. School districts will upload the children's information via a secure, web-based portal, and the data will include the student's name, student ID, date of birth, mailing address, school name, and district name.

### SUMMARY OF HOW THE STATE IDENTIFIED

**NEWLY ELIGIBLE STUDENTS:** Information for children determined eligible during this period

will be uploaded to the portal and issued benefits retroactively to the beginning of the covered period during the phase two issuance schedule.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

**CHILDREN UNDER 6:** TDHS will identify current SNAP participants between the ages of 0 and 5 years old during the summer period using the SNAP eligibility system.

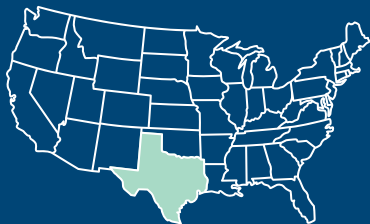
### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

Tennessee Department of Human Services (TDHS) will modify its previously established formal appeal process to allow applicants who were denied P-EBT benefits, in whole or in part, an opportunity to participate in the administrative appeal process. Appeals can be filed online using the online appeals portal. Due to the volume of P-EBT inquiries and appeals observed during the first two issuances. The Appeals and Hearings division will utilize the P-EBT assistance line to assist in the delivery of direct customer service support.

**DATE TO START ISSUING BENEFITS:** August 6, 2021



# TEXAS P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Head of Household**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press releases, social media and website posts, and flyer distribution.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**2,900,705**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**May 24, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**800,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**2,900,705**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**800,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$1,087,764,375**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$300,000,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Texas Health and Human Services Commission (HHSC) will utilize school year 2020–2021 data files received from Texas Department of Agriculture and Texas Education Agency (TEA). Because schools reported the virtual attendance percentage (VAP) per month and National School Lunch Program (NSLP) eligibility for the school year, HHSC will be able to identify NSLP eligible children regardless of their VAP in the last month of school.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

An online portal has been developed to allow school districts to directly upload data for the newly eligible population. Schools must process the student eligibility applications received

between June 1 and August 28, 2021, and upload data to HHSC by September 30, 2021. This includes students attending newly eligible Community Eligibility Provision and Provision 2 campus in school year 2021–2022 that complete the household application or TEA socioeconomic application and are income eligible.

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR CHILDREN UNDER 6:** HHSC will verify child care eligibility using a data extract for our eligibility system to identify eligible children receiving SNAP benefits from the beginning to the end of the covered summer period.

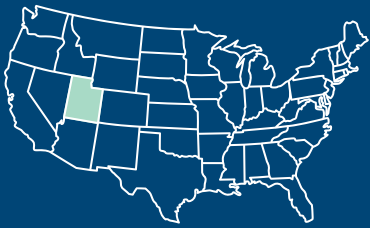
### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

If a parent receives a letter of denial for P-EBT for the child or the parent is not in agreement with the P-EBT amount received for an approved child based on the actual attendance mode, the parent will have the opportunity to initiate a review process through a link that can be accessed through YourTexasBenefits.com or by calling the 2-1-1 P-EBT hotline. HHSC staff will be available to conduct inquiry and address these on a case by case basis.

**DATE TO START ISSUING BENEFITS:** September 13, 2021



# UTAH P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Guardian identified from free, reduced lunch application**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Collaboration with community partners such as Utahns Against Hunger.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**112,555**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**Late March 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**35,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**End of July 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**129,916**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**31,653**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$48,718,500**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$11,869,875**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** Free-reduced lunch qualification, Child and Adult Care Food Program/SNAP data.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** Free-reduced lunch qualification

**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** SNAP

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The state of Utah will have a toll-free hotline for families/households to contact regarding disputes. The personnel staffing the hotline will work toward resolving questions, concerns, and disputes. The

hotline personnel will refer unresolved disputes to the appropriate agency for resolution. Disputes on eligibility and benefit amounts will be sent to Utah State Board of Education for assignment and resolution by the local LEAs.

**DATE TO START ISSUING BENEFITS:** Mid-September 2021



# VERMONT P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

xx

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Website and social media posts, press release,  
direct communication to families.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**38,978**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**Mid-April 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**7,236**

DATE TO START ISSUING CHILD CARE BENEFITS:

xx

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**39,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**7,236**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$14,625,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$2,713,500**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** The Vermont Agency of Education (AOE) will instruct schools to submit their list of eligible students during the month of June 2021. The reporting will be completed via the process established in the approved P-EBT school-age state plan.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** Information will be reported to AOE and the Department for Children and Families Economic Services Division (ESD) for purposes of Summer P-EBT eligibility no later than August 27, 2021.

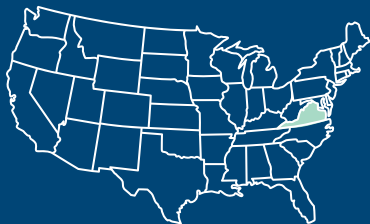
### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR CHILDREN UNDER 6:** Vermont will complete a data extract from its eligibility system to identify those children under age 6 and receiving SNAP benefits in July or August. The entirety of this population is deemed enrolled in a covered childcare facility and will receive the full summer P-EBT benefit.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** ESD has a benefit service call center, which will have its own dedicated P-EBT option. ESD will also have a database of eligibility information, reported to ESD by school districts, which ESD P-EBT staff can access to allow staff to specifically investigate a child's P-EBT eligibility, benefit amount, and card issuance status. Additionally, inquiries from ESD P-EBT staff may be sent to a specific email inbox for further review and resolution.

**DATE TO START ISSUING BENEFITS:** July 1, 2021



# VIRGINIA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, under the name of the oldest child)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press alerts, social media posts, broadcast messaging, and digital flyers.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**693,161**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**March 17, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**182,881**

DATE TO START ISSUING CHILD CARE BENEFITS:

**May 25, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**693,161**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**182,881**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$259,935,375**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$136,165,504.20**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

Virginia Department of Social Services (VDSS) is working in collaboration with Virginia Department of Education (VDOE) to ensure that the last 2020–2021 data collection scheduled to be submitted to VDSS on July 12 contains all pertinent information to identify all school-age children eligible for summer P-EBT.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

Any newly eligible students after June 30, and before the first day of the new school year or July 31, whichever is earlier, will be submitted by LEAs to VDSS in a Summer P-EBT

missed students file. The missed students file will be due by August 31, for processing on September 12.

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR CHILDREN UNDER 6:** VDSS intends to use the last data file for the 2020–2021 issuance for children in child care to identify children eligible to receive summer P-EBT. VDSS' case management vendor, Deloitte, will facilitate the process of converting this population to summer P-EBT to ensure that they receive the increased benefit the following month. Additionally, the vendor is instructed to identify newly eligible children that may have been added to SNAP households through birth or addition to family units.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

The vendor will be responsible for standing up a dedicated P-EBT hotline to provide customer service to participants to resolve concerns included but not limited to answering general questions, address verification/error correction, collecting missing or updated information and data matching/validation.

**DATE TO START ISSUING BENEFITS:** August 25, 2021





# WASHINGTON P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Press release, social media, website posts, collaboration with nonprofit partners and advocacy groups (and Retailer Association).**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**500,000**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**March 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**140,000**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**520,000**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**140,000**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$195,000,000**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$52,500,000**

## SUMMARIES

### SUMMARY OF HOW STATE COLLECTED NAMES

**FOR ISSUANCE:** Schools will upload lists of names of children approved for P-EBT, aided with technical assistance from Washington State Office of Superintendent of Public Instruction (OSPI).

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

**ELIGIBLE STUDENTS:** Meal applications will be uploaded and benefits will be issued in September 2021.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR

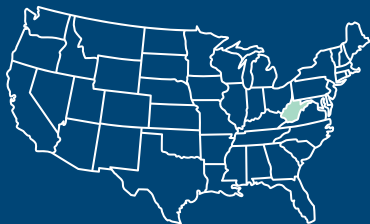
**CHILDREN UNDER 6:** SNAP eligibility will be taken from the Automated Client Eligibility System (ACES) and then will provide information through a secure data transfer to Accenture. New SNAP applicants will be captured every month.

### SUMMARY OF COMMUNICATIONS AND OUTREACH

**PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** The vendor will be the primary contact for benefit amount, concerns about eligibility or benefit levels. Accenture will work in collaboration with Washington State Department of Social and Health Services (DSHS) and OSPI. When cases arise regarding P-EBT ineligibility or disagreement with the benefit level, the case will be elevated to OSPI or DSHS for review.

**DATE TO START ISSUING BENEFITS:** xx



# WEST VIRGINIA P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:

**Eligible child (for multiple children, each child gets their own card)**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

**Website updating, press release, social media posts, robocalls, text messages.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**222,395**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

**March 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**36,329**

DATE TO START ISSUING CHILD CARE BENEFITS:

**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):

**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

**222,395**

NUMBER OF CHILDREN IN CHILD CARE SERVED:

**35,463**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

**\$83,398,125**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

**\$13,298,625**

### SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

West Virginia Department of Education's (WVDE) PrimeroEdge captures student eligibility information based on individual student status, or enrollment in a Community Eligibility Provision school. PrimeroEdge captures free/reduced status in real time for all students participating in the National School Lunch Program.

### SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

In the partial and non-CEP counties in West Virginia, targeted messages to non-CEP schools will be crafted from the State Agency for School Food Authorities (SFAs) to use to alert families of the opportunity to apply for free/reduce-priced

school meals. West Virginia will allow newly eligible students to establish eligibility for free or reduced-prices meals until the end of the covered summer period throughout the various iterations of P-EBT.

### SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

West Virginia will pull updated SNAP enrollment data that includes all children under the age of 6 and enrolled in SNAP on May 15, 2021. West Virginia will complete a final catchup at the end of the covered summer period, tentatively scheduled for September 18, 2021. This data pull will capture any child in a SNAP household under 6 who has become newly eligible during summer.

### SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

WVDE has a dedicated P-EBT email address (wvpebt@k12.wv.us). The address is monitored by several staff members. Automatic response messages are provided with important information and updated regularly. Emails are monitored and timely responses are given to those who submit email questions, inquiries, or disputes.

**DATE TO START ISSUING BENEFITS:** July 12, 2021



# WISCONSIN P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Head of household or legal guardian**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Social media and website posts, letters, brochures, and informational bulletins.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**292,968**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**March 25, 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**100,634**

DATE TO START ISSUING PRE-6 P-EBT BENEFITS:  
**May 29, 2021**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN AND CHILDREN IN CHILD CARE SERVED:  
**429,430**

TOTAL BENEFIT ISSUANCE FOR SUMMER:  
**\$161,039,976.80**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** The Department of Health Services (DHS) had Deloitte pull a dataset that included all school children who received a non-zero P-EBT sum in any month of the 2020–2021 school year (August 2020 through June 2021). In conjunction with the Department of Public Instruction and Department of Children and Families, the state also obtained access to datasets that included any school children who were enrolled in the free or reduced-price school meal program in May 2021 or June 2021 (the final month of the school year, varies from school to school) but who were not issued any P-EBT benefits for the 2020–2021 school year.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** Applications for free/reduced-price school meals continued to be accepted over the summer months. For any school children or non-school children in child care not captured in the late August issuance (due, for example, to applying for the free/reduced-price meal program

during the summer months), we offered a second issuance of the full summer benefit in late October. For those free/reduced-price meal applications received by September 1, 2021, if approved by school staff once the 2021–2022 school year began, these children would be eligible to receive the full summer P-EBT benefit amount as part of the second, late October issuance round. Children who are part of an application received after September 1, 2021, were not eligible for any summer P-EBT benefits, regardless of whether their application was ultimately approved.

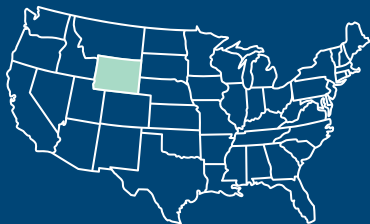
**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** As with our plan for identifying all school children eligible for the summer P-EBT benefit, DHS had Deloitte pull a dataset that included all non-school children in child care who received a non-zero P-EBT sum in any month of the 2020–2021 school year (October 2020 through June 2021). Per U.S. Food and Nutrition Services guidance, this dataset was then filtered to only include the

children who were part of a household that received SNAP benefits in at least one of the summer months (June, July, and August). This list served as the state’s “non-school children in child care source of truth” — the list of all known non-school children in child care who are eligible to receive the full summer P-EBT benefit.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** Social media and website posts, letters, brochures, and informational bulletins.

**SUMMARY OF DISPUTE RESOLUTION PROCESS:** DHS created a specific unit to support case management and problem resolution for P-EBT operations. This group supported customer service including a hotline and dedicated email box, coordination with schools, fair hearings and other day to day management of P-EBT operations.

**DATE TO START ISSUING BENEFITS:** August 21, 2021



# WYOMING P-EBT REPORT

## School Year 2020–2021

WHO CARDS WERE ISSUED TO:  
**Eligible Child**

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:  
**Wyoming will post information about P-EBT on the DFS website and Facebook page.**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**8,170**

DATE TO START ISSUING SCHOOL-AGE BENEFITS:  
**October 2021**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**5,000**

DATE TO START ISSUING CHILD CARE BENEFITS:  
**xx**

## Summer 2021

STANDARD BENEFIT (Y/N):  
**Yes**

NUMBER OF SCHOOL-AGE CHILDREN SERVED:  
**29,370**

NUMBER OF CHILDREN IN CHILD CARE SERVED:  
**4,826**

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:  
**\$11,013,750**

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:  
**\$1,809,750**

## SUMMARIES

**SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:** The Department of Family Services plans to issue P-EBT benefits to eligible students based on student level data available in WDE-684, which includes all students eligible for free and reduced-price (F/RP) meals.

**SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:** Wyoming Department of Education (WDE) will request a list of students who applied for F/RP meals during the summer months

from individual schools. This is a manual process that will take time so benefits will not be available until November.

**SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:** DFS will query its SNAP eligibility system to identify children under the age of 6 who received SNAP in June, July, and/or August.

**SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:** See School Year Communications and Outreach Summary.

### SUMMARY OF DISPUTE RESOLUTION PROCESS:

To serve families who believe they should have been issued a P-EBT benefit for the 2020–2021 school year, or issued a different P-EBT amount, Wyoming will use a dedicated number for a P-EBT hotline (307-777-6082), manned by state employees who have access to the EBT system and can assist with student-specific concerns.

**DATE TO START ISSUING BENEFITS:** October 1, 2021