

VIRGINIA P-EBT REPORT

School Year 2020-2021

WHO CARDS WERE ISSUED TO:

Eligible child (for multiple children, under the name of the oldest child)

COMMUNICATIONS AND OUTREACH PLAN FOR 2020-2021:

Press alerts, social media posts, broadcast messaging, and digital flyers.

 ${\tt NUMBER\ OF\ SCHOOL\text{-}AGE\ CHILDREN\ SERVED:}$

693,161

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

March 17, 2021

NUMBER OF CHILDREN IN CHILD CARE SERVED:

182,881

DATE TO START ISSUING CHILD CARE BENEFITS:

May 25, 2021

Summer 2021

STANDARD BENEFIT (Y/N):

Yes

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

693,161

NUMBER OF CHILDREN IN CHILD CARE SERVED:

182.881

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

\$259,935,375

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

\$136,165,504.20

SUMMARY OF HOW STATE COLLECTED NAMES FOR

ISSUANCE: Virginia Department of Social Services (VDSS) is working in collaboration with Virginia Department of Education (VDOE) to ensure that the last 2020–2021 data collection scheduled to be submitted to VDSS on July 12 contains all pertinent information to identify all school-age children eligible for summer P-EBT.

SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS: Any newly eligible students after June 30, and before the first day of the new school year or July 31, whichever is earlier, will be submitted by LEAs to VDSS in a Summer P-EBT

missed students file. The missed students file will be due by August 31, for processing on September 12.

SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6: VDSS intends to use the last data file for the 2020–2021 issuance for children in child care to identify children eligible to receive summer P-EBT. VDSS' case management vendor, Deloitte, will facilitate the process of converting this population to summer P-EBT to ensure that they receive the increased benefit the following month. Additionally, the vendor is instructed to identify newly eligible children that may have been added to SNAP households through birth or addition to family units.

SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021: See School Year

Communications and Outreach Summary.

SUMMARY OF DISPUTE RESOLUTION PROCESS:

The vendor will be responsible for standing up a dedicated P-EBT hotline to provide customer service to participants to resolve concerns included but not limited to answering general questions, address verification/error correction, collecting missing or updated information and data matching/validation.

DATE TO START ISSUING BENEFITS: August 25, 2021

