



TENNESSEE P-EBT REPORT

School Year 2020–2021

WHO CARDS WERE ISSUED TO:

Eligible child (for multiple children, each child gets their own card)

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Website and social media posts, press releases, robocalls, and texts.

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

765,000

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

February 20, 2021

NUMBER OF CHILDREN IN CHILD CARE SERVED:

137,694

DATE TO START ISSUING CHILD CARE BENEFITS:

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Summer 2021

STANDARD BENEFIT (Y/N):

Yes

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

765,000

NUMBER OF CHILDREN IN CHILD CARE SERVED:

137,694

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

\$286,875,000

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

\$51,635,250

SUMMARIES

SUMMARY OF HOW STATE COLLECTED NAMES

FOR ISSUANCE: The Tennessee Department of Education (TDOE) will request that school districts provide all children that were enrolled and eligible for free or reduced benefits during their last month of the 2020–21 academic school year, including hybrid learners, virtual learners, and in-person learners. School districts will upload the children’s information via a secure, web-based portal, and the data will include the student’s name, student ID, date of birth, mailing address, school name, and district name.

SUMMARY OF HOW THE STATE IDENTIFIED

NEWLY ELIGIBLE STUDENTS: Information for children determined eligible during this period

will be uploaded to the portal and issued benefits retroactively to the beginning of the covered period during the phase two issuance schedule.

SUMMARY OF HOW STATE COLLECTED NAMES FOR

CHILDREN UNDER 6: TDHS will identify current SNAP participants between the ages of 0 and 5 years old during the summer period using the SNAP eligibility system.

SUMMARY OF COMMUNICATIONS AND OUTREACH

PLAN FOR SUMMER 2021: See School Year Communications and Outreach Summary.

SUMMARY OF DISPUTE RESOLUTION PROCESS:

Tennessee Department of Human Services (TDHS) will modify its previously established formal appeal process to allow applicants who were denied P-EBT benefits, in whole or in part, an opportunity to participate in the administrative appeal process. Appeals can be filed online using the online appeals portal. Due to the volume of P-EBT inquiries and appeals observed during the first two issuances. The Appeals and Hearings division will utilize the P-EBT assistance line to assist in the delivery of direct customer service support.

DATE TO START ISSUING BENEFITS: August 6, 2021