



OHIO P-EBT REPORT

School Year 2020–2021

WHO CARDS WERE ISSUED TO:
Eligible child

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:
Flyers, social media, and website posts.

NUMBER OF SCHOOL-AGE CHILDREN SERVED:
600,000

DATE TO START ISSUING SCHOOL-AGE BENEFITS:
January 29, 2021

NUMBER OF CHILDREN IN CHILD CARE SERVED:
202,000

DATE TO START ISSUING CHILD CARE BENEFITS:
xx

Summer 2021

STANDARD BENEFIT (Y/N):
Yes

NUMBER OF SCHOOL-AGE CHILDREN SERVED:
873,057

NUMBER OF CHILDREN IN CHILD CARE SERVED:
220,310

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:
\$327,396,375

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:
\$82,616,250

SUMMARY OF HOW STATE COLLECTED NAMES

FOR ISSUANCE: Ohio Department of Education (ODE) will provide Management Council with a file of all participating schools and school districts in the NSLP, including Community Eligibility Provision or Provision 2 status for buildings and districts, as well as any newly qualified or participating schools or school districts. Management Council will coordinate all activities with ODE and the Ohio Department of Job and Family Services (ODJFS), including file transfers, data collections, verification of National School Lunch Program (NSLP) participating schools, and data transfers. Management Council will securely deliver to ODJFS data files via secure file transfer. Then ODJFS will transfer the data file to the EBT vendor for card and benefit issuance

SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

ELIGIBLE STUDENTS: Schools will be directed to collect NSLP applications throughout the summer

until July 31, 2021. The applications will have to be processed and eligibility determined with the data submitted to 5 Management Council between August 9–September 9, 2021.

SUMMARY OF HOW STATE COLLECTED NAMES

FOR CHILDREN UNDER 6: ODJFS will create a file that includes the entire population of SNAP children under the age of 6 and send the file to Management Council. Management Council will then compare the SNAP children to its list of students eligible for summer P-EBT based on NSLP eligibility. Children who are not on the NSLP school student list will be included on a file sent to the EBT vendor for summer P-EBT benefits to be added to their current SNAP account. In mid-September, children under the age of 6 who became eligible for SNAP, between June 1–July 31, 2021, will be sent to Management Council and compared to their list of NSLP eligible students.

SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

SUMMARY OF DISPUTE RESOLUTION PROCESS:

The Management Council is best situated to research benefit issues and make contact with the schools; therefore, it will be responsible for handling all of the phone support for schools and parents regarding P-EBT benefits, including benefit disputes and issuance errors. The Management Council will provide, host, and manage the Service Desk software that will track each customer contact and student query being handled by the Management Council Service Desk. The Management Council will provide JFS and ODE service desk reports reflecting activity and performance.

DATE TO START ISSUING BENEFITS: June 17, 2021

SUMMARIES