



MASSACHUSETTS P-EBT REPORT

School Year 2020–2021

WHO CARDS WERE ISSUED TO:

Head of household if already receiving SNAP benefits; Eligible child if a new card is created. A card is only issued in a child's name if they do not receive the Department of Transitional Assistance (DTA) benefits.

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Promotion through websites and social media, press releases, email communications with schools through the state's Department of Education, robocalls, texts, and flyers.

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

524,707

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

December 2020

NUMBER OF CHILDREN IN CHILD CARE SERVED:

96,329

DATE TO START ISSUING CHILD CARE BENEFITS:

March 25, 2021

Summer 2021

STANDARD BENEFIT (Y/N):

Yes

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

547,149

NUMBER OF CHILDREN IN CHILD CARE SERVED:

97,341

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

\$249,412,500

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

\$33,240,750

SUMMARIES

SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE: The state will use its “master list,” which is a cumulation of all children who have been paid P-EBT at any point, with the exclusion of graduates and any kids who left the state. Any child who remains on the “master list” will be issued Summer P-EBT benefits. The state will request schools submit files with any newly eligible children no later than July 10.

SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS: The state will continue with its regular monthly file transmission schedule. For example, schools will submit files of any new children who applied for National School Lunch Program in July by August 10.

SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6: The state's approved P-EBT plan deems all child care centers statewide to have reduced hours and attendance; therefore, all children 0–5 identified in our BEACON system (the eligibility system in Massachusetts) who are part of an active SNAP household will continue to receive P-EBT through the summer months following the state's current issuance model.

SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021: See School Year Communications and Outreach Summary.

SUMMARY OF DISPUTE RESOLUTION PROCESS: Department of Transitional Assistance (DTA) line will continue to serve as front-line customer support. To aid field staff in assisting callers, DTA has added a P-EBT page into its BEACON eligibility system to allow field staff to specifically investigate a child's P-EBT eligibility, benefit amount and card issuance status. Additionally, a specific email/inbox was created internally at DTA where field staff may forward issues when they cannot easily be resolved. A dedicated team will monitor this inbox and problem solve issues utilizing the records provided by the school districts.

DATE TO START ISSUING BENEFITS: July 1, 2021