



KENTUCKY P-EBT REPORT

School Year 2020–2021

WHO CARDS WERE ISSUED TO:

Head of household—SNAP recipients; student name (non-SNAP).

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Website and social media posts, press releases, flyers.

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

600,000

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

March 15, 2021

NUMBER OF CHILDREN IN CHILD CARE SERVED:

40,000

DATE TO START ISSUING CHILD CARE BENEFITS:

June 1, 2021

SUMMARY OF HOW STATE COLLECTED NAMES

FOR ISSUANCE: To identify eligible school children, Kentucky will use data provided by the Kentucky Department of Education (KDE) and private school administrators. DCBS will instruct KDE and private schools to provide a list of all students that were both eligible for free or reduced-price meals and enrolled during the last month (May) of the SY 20-21 but did not receive due to attending in-person classes.

SUMMARY OF HOW THE STATE IDENTIFIED NEWLY

ELIGIBLE STUDENTS: The Department for Community Based Services (DCBS) will instruct Kentucky Department of Education (KDE) and private schools to provide a list of all students that were determined eligible for free or reduced-price meals during the covered summer period (June–August). Households wishing to apply

for National School Lunch Program (NSLP) must submit an application by August 6, 2021. KDE will process all NSLP applications received on or before August 6, 2021, and provide this list at the end of the summer period. Benefits will be issued to all newly eligible students during the summer months in September 2021.

SUMMARY OF HOW STATE COLLECTED NAMES

FOR CHILDREN UNDER 6: Kentucky will identify all children less than 6 years of age that are part of a household that received SNAP during the benefit period of June 1–August 6 that have not already received P-EBT for the covered summer period. Children that have not received benefits already will be integrated with the school children issuances in September, including children that began receiving SNAP over the covered summer period.

Summer 2021

STANDARD BENEFIT (Y/N):

Yes

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

580,000

NUMBER OF CHILDREN IN CHILD CARE SERVED:

40,000

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

\$217,500,000

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

\$15,000,000

SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021: See School Year Communications and Outreach Summary.

SUMMARY OF DISPUTE RESOLUTION PROCESS: The Customer Assistance Line will continue to serve as front-line customer support. To aid field staff in assisting callers, DCBS has added a P-EBT inquiry screen within the eligibility system to allow field staff to specifically investigate a child's P-EBT eligibility, benefit amount, and card issuance status. Additionally, a specific Microsoft Teams group has been created to assist field staff with issues when they cannot easily be resolved. A dedicated team will monitor this group and problem-solve issues utilizing the records provided by the school districts.

DATE TO START ISSUING BENEFITS: July 20, 2021

SUMMARIES

