



HAWAII P-EBT REPORT

School Year 2020–2021

WHO CARDS WERE ISSUED TO:

Eligible child (for multiple children, under the name of the oldest child)

COMMUNICATIONS AND OUTREACH PLAN FOR 2020–2021:

Postings on the Department of Human Services (DHS) and Hawaii Department of Education (HIDOE) websites, social media, robocalls, press releases, notification of community partners, and possible governor’s announcement.

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

97,988

DATE TO START ISSUING SCHOOL-AGE BENEFITS:

Mid-April 2021

NUMBER OF CHILDREN IN CHILD CARE SERVED:

24,700

DATE TO START ISSUING CHILD CARE BENEFITS:

May 2021

Summer 2021

STANDARD BENEFIT (Y/N):

Yes

NUMBER OF SCHOOL-AGE CHILDREN SERVED:

97,988

NUMBER OF CHILDREN IN CHILD CARE SERVED:

24,700

TOTAL ESTIMATED SCHOOL-AGE BENEFIT ISSUANCE FOR SUMMER:

\$42,918,744

TOTAL ESTIMATED CHILD CARE BENEFIT ISSUANCE FOR SUMMER:

\$10,818,600

SUMMARIES

SUMMARY OF HOW STATE COLLECTED NAMES FOR ISSUANCE:

HIDOE will instruct schools to provide a list of all students eligible for free or reduced-price meals. This list will be developed using the school year 20–21 list of free and reduced-price eligible students as its base. This list will consist of all eligible students, even those that were not eligible for P-EBT during the regular school year because they had returned to in-person instruction.

SUMMARY OF HOW THE STATE IDENTIFIED NEWLY ELIGIBLE STUDENTS:

Those students whose applications are submitted by August 2 and later approved for free or reduced-price meals will be eligible for retrospective Summer 2021 P-EBT

benefits. Those benefits will not be paid until September at the earliest.

SUMMARY OF HOW STATE COLLECTED NAMES FOR CHILDREN UNDER 6:

DHS will continue to create a monthly extract of active SNAP cases that have a household member under the age of 6 years of age and will capture the case information. This monthly extract will be used to verify a child’s SNAP eligibility status during the summer period to ensure that the child is a SNAP recipient at any point during the summer period to receive the full summer month benefit. This file will contain both children that continue to receive SNAP, as well as those that are newly eligible.

SUMMARY OF COMMUNICATIONS AND OUTREACH PLAN FOR SUMMER 2021:

See School Year Communications and Outreach Summary.

SUMMARY OF DISPUTE RESOLUTION PROCESS:

Individuals can reach out directly to the DHS-contracted call center for disputes of their benefit amount or eligibility for P-EBT benefits. These disputes will be tracked through a tracking application (Service Now) and will be made accessible to DHS for review and further investigation if required. DHS will then coordinate with HIDOE to arrive to a conclusion regarding the issue causing the dispute.

DATE TO START ISSUING BENEFITS: July 7, 2021

