



AmeriCorps VISTA – SNAP Associate

PURPOSE AND SCOPE:

Formed in 2007, Maryland Hunger Solutions (MDHS) works to reduce hunger and improve nutrition in the State of Maryland by improving participation in public nutrition programs. MDHS's focus is on using federal programs (e.g., food stamps, called the Food Supplement Program in Maryland, school breakfast and lunch, summer and afterschool nutrition programs, WIC and other programs) to reduce hunger and its adverse effects; to improve economic security, health and nutrition; and to strengthen community institutions.

The AmeriCorps Member will build capacity for sites, organizations, and recruit volunteers to improve use of the federal nutrition programs (SNAP, school meals, childcare snack, summer food, afterschool snack and WIC). The member will help recruit and train volunteers to assist in SNAP outreach. They will help identify and engage community partners, faith-based organizations, and local agencies to expand the number of organizations providing SNAP application assistance and will coordinate with partner organizations to develop innovative and targeted plans to reach special communities of interest (non-English speakers, seniors, rural populations and low-income workers).

The Volunteer Maryland AmeriCorps Member will recruit new volunteers who will assist in improving access, enhancing awareness, and continuing program support. In addition, the AmeriCorps Member will also work, develop, and/or revise the Volunteer Program Vision Statement, Volunteer Program Evaluation Process and Evaluation Documents, Volunteer Program Policies and Procedures Manual, Volunteer Program Tracking System, Volunteer Application(s), Volunteer Recruitment Materials, Volunteer Screening Materials, Volunteer Orientation Agenda and Materials, Volunteer Training Agenda and Materials, and Volunteer Recognition Plan and Materials.

This is an 11-month, full-time (40 hours/week) position as a member of the Volunteer Maryland (VM) AmeriCorps program serving as a Volunteer Coordinator at **Maryland Hunger Solutions**. Volunteer Maryland AmeriCorps Members (VMAs) are responsible for developing and implementing a volunteer program as agreed to in the VM site partnership negotiations that occurred in spring, 2018. The VM service year will begin on September 5, 2018 and conclude on July 23, 2019; Volunteer Coordinators are expected to complete 1,700 hours of service during the term.

BENEFITS:

Full-time VMAs receive a living stipend of \$13,732 (*pending funding*), an education award of \$5,920, and health insurance if they are not already covered. They may also qualify for a child care allowance. Other benefits include mileage reimbursement for site-related travel, student loan deferment, professional training, valuable networking opportunities, working

with a dedicated team of AmeriCorps members and staff, and making a real difference in a local community.

DUTIES:

- Develop a written work plan and timeline for implementation.
- Develop program materials such as a policy and procedure manual, volunteer position descriptions, promotional fliers or brochures, and screening, training, and evaluation tools.
- Recruit volunteers: Outreach methods may include: presentations to faith-based business, and/or community groups; staffing information booths at community events; and utilizing the media.
- Screen volunteers as necessary: procedures might include interviews, reference checks, and criminal background checks.
- Develop and facilitate orientation and training for volunteers.
- Supervise volunteers: develop and implement recognition activities for volunteers such as special events, awards, gifts, etc.
- Be trained to be knowledgeable about MDHS and the federal nutrition programs.
- Maintain accurate records of volunteer participation.
- Evaluate progress made in achieving the program's goals; report on progress in statistical and narrative reports for Volunteer Maryland.
- Develop community partnerships to support the volunteer program.
- Serve as public ambassador for the Service Site, Volunteer Maryland, and AmeriCorps.
- Participate in VM and AmeriCorps training, service projects, and other activities.
- VMCs may be assigned other volunteer program duties during the course of the service year by the Service Site Supervisor.
- Note: The AmeriCorps member will not be allowed to perform duties that violate the AmeriCorps Prohibited Activities or fall outside of the program goals.

SELECTION PROCESS:

To participate in Volunteer Maryland, applicants must submit an application. Staff will review the application, with special emphasis placed on the writing sample, invite the applicant to interview if appropriate, conduct two reference checks, and complete a criminal background investigation. After an applicant has been tentatively matched, the three-part criminal history check will be initiated and appropriate paperwork will be sent. Individuals will not be allowed to start training until all paperwork is received by the program, the NSOPR check is received, and fingerprints are submitted to the Maryland CJIS Central Repository and the designated agencies of any other states where the individual resided. No individual will be enrolled as an AmeriCorps member until satisfactory completion of training.

ENROLLMENT REQUIREMENTS:

To serve as a Volunteer Maryland Coordinator with Maryland Hunger Solutions, an individual must be over the age of 18; have a high school diploma or GED; be a U.S. citizen or permanent resident alien; pass a national service criminal history check of the national sex-offender registry, state repository check (Maryland and state of residence), and FBI fingerprint check; and complete pre-service training requirements. Documentation of age, education, and citizenship are due on the first day of training. Criminal history checks will be initiated before the start of service; an individual will be ineligible if s/he is required to

register on the National Sex Offender Registry, has been convicted of murder, or fails to disclose any previous conviction. Other convictions or pending charges will be evaluated on a case-by-case basis in accordance with program policy.

SKILLS AND ATTITUDES NECESSARY:

- Skilled at taking initiative, problem solving, and working independently, ability to develop and implement a volunteer program.
- Skilled at building interpersonal relationships, to work effectively as part of a team (at the Service Site and with his/her class of VMCs), and to manage volunteers.
- Strong verbal skills, to communicate effectively with staff, volunteers, and community groups.
- Skilled at written communication, to develop program materials and reports.
- Committed to the concept of national service and to making a difference in his/her community.
- Basic computer literacy, to be able to produce program materials and track volunteer hours.
- Have own, or have access to, transportation to and from VM trainings, events, and Service Site-related activities.
- Able to respond to organizational change productively and maintain positive attitude.

ORIENTATION AND TRAINING:

Volunteer Maryland provides approximately 20 days of training in program development, volunteer management, marketing, communication, and leadership skills. Training is held the first two weeks of the service year, with monthly training days throughout the rest of the year. Additional training opportunities are also available through AmeriCorps and the Host Site. The Site Supervisor provides orientation to the VM Coordinator's local placement site.

SUPERVISION AND EVALUATION:

The Service Site Supervisor provides day-to-day supervision. The Site Supervisor will evaluate performance in accordance with the agency's policies. In addition, Volunteer Maryland's Director provides overall supervision to all VM Coordinators and evaluates performance at mid-year and at the end of the year.

VOLUNTEER SERVICE

Each Volunteer Maryland Coordinator is encouraged to volunteer as part of their service year. The volunteer activity **cannot** be within any of the prohibited activities and should be discussed with their Site Supervisor prior to engaging in the volunteer activity. The Volunteer Maryland Coordinator may volunteer at their site. The Volunteer Maryland Coordinator may claim up to five hours each month on their timesheet for volunteer activities. If the volunteer activity is fundraising, the Volunteer Maryland Coordinator will need to include these hours under fundraising on their timesheet.

HOURS:

Volunteer Maryland AmeriCorps Members are required to serve approximately 40 hours each week. At **Maryland Hunger Solutions**, the office hours will be Monday through Friday 8:30am to 4:30pm, Volunteer Maryland training days are 10:00 am – 4:00 pm.

LOCATION:

The AmeriCorps Members' office will be located at **711 W. 40th Street, Suite 360 Baltimore, MD 21211**. VM training locations will be held at locations throughout Maryland. Please note: locations may not be accessible by public transportation.

PROHIBITED ACTIVITIES

AmeriCorps members may not engage in the below activities directly or indirectly by recruiting, training, or managing others for the primary purpose of engaging in one of the activities listed above. Individuals may exercise their rights as private citizens and may participate in the activities listed below on their initiative, on non-AmeriCorps time, and using non-federal funds. Individuals should not wear the AmeriCorps logo while doing so. AmeriCorps members will not be allowed to take part in the following prohibited activities:

- Attempting to influence legislation.
- Organizing or engaging in protests, petitions, boycotts, or strikes.
- Assisting, promoting, or deterring union organizing.
- Impairing existing contracts for services or collective bargaining agreements.
- Engaging in partisan political activities, or other activities designed to influence the outcome of an election to any public office.
- Participating in, or endorsing, events or activities that are likely to include advocacy for or against political parties, political platforms, political candidates, proposed legislation, or elected officials.
- Engaging in religious instruction, conducting worship services, providing instruction as part of a program that includes mandatory religious instruction or worship, constructing or operating facilities devoted to religious instruction or worship, maintaining facilities primarily or inherently devoted to religious instruction or worship, or engaging in any form of religious proselytization
- Providing a direct benefit to any of the following:
 - A business organized for profit
 - A labor union
 - A partisan political organization
 - A nonprofit organization that fails to comply with the restrictions contained in section 501(c)(3) of the Internal Revenue Code of 1986 except that nothing in this section shall be construed to prevent participants from engaging in advocacy activities undertaken at their own initiative
 - An organization engaged in the religious activities described above, unless Corporation assistance is not used to support those religious activities
- Conducting a voter registration drive or using CNCS funds to conduct a voter registration drive.
- Providing abortion services or referrals for receipt of such services.
- Such other activities as the CNCS or GOSV may prohibit.

To Apply

Please email cover letter and resume, along with 2 references ***no later than June 29, 2018 to: employment@mdhungersolutions.org***. ***Please include "Vista Member – MDHS" in subject line.***

